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Home visits: building a team approach with families with children with special needs

Linda S. Jacoby
University of Northern Iowa

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Home visits: building a team approach with families with children with special needs

Abstract
This paper is a review of the literature concerning home visits as a means of team building with families with children who have special needs. The primary focus is to consider the needs, problems, and guidelines for conducting home visits. Home visits have a lengthy history in early childhood education. They offer some unique insights and opportunities for educators and families. Careful planning and follow-up is necessary for a successful program.

Criticisms of home visits concern primarily the issues of limited financial resources and time constraints. Planning, scheduling, and conducting the visit are discussed in this paper; also, a discussion of and the need for additional resource information are given. Evaluation of the process is an ongoing procedure.

The intent of the paper is to offer a balanced view of the criticism and support concerning home visits with families with children having special needs. It delineates the real problems evaluators face in preparing and implementing a home visit program. In addition, the study offers recommendations for providing adequate resources for program implementation, recognizing the importance of the family strength-based model, and understanding family and teacher roles in the process.
Home Visits: Building a Team Approach with Families

With Children with Special Needs

A Graduate Research Paper
Submitted to the
Division of Early Childhood Education
Department of Curriculum and Instruction
In Partial Fulfillment
Of the Requirements for the Degree
Master of Arts

UNIVERSITY OF NORTHERN IOWA

by

Linda S. Jacoby

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Linda S. Jacoby

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Has been approved as meeting the research requirement for the Degree of Master of Arts in Education

Charles R. May

Date Approved: Aug. 1, 2000
Graduate Faculty Reader

Judith M. Finkelstein

Date Approved: Aug. 17, 2000
Graduate Faculty Reader

Rick Traw

Date Approved: Aug. 17, 2000
Head, Department of Curriculum And Instruction
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ABSTRACT

This paper is a review of the literature concerning home visits as a means of team building with families with children who have special needs. The primary focus is to consider the needs, problems, and guidelines for conducting home visits.

Home visits have a lengthy history in early childhood education. They offer some unique insights and opportunities for educators and families. Careful planning and follow-up is necessary for a successful program.

Criticisms of home visits concern primarily the issues of limited financial resources and time constraints. Planning, scheduling, and conducting the visit are discussed in this paper; also, a discussion of and the need for additional resource information are given. Evaluation of the process is an ongoing procedure.

The intent of the paper is to offer a balanced view of the criticism and support concerning home visits with families with children having special needs. It delineates the real problems evaluators face in preparing and implementing a home visit program.

In addition, the study offers recommendations for providing adequate resources for program implementation, recognizing the importance of the family strength-based model, and understanding family and teacher roles in the process.
CHAPTER I
INTRODUCTION

History

There is a history of home visits in Early Childhood Education. It was commonly practiced in Europe for many years. In the 17th century Comensius respected the parents role in their children’s education, for he believed that teaching truly begins at home. In the 19th century Froebel’s Mother Play shared ideas with parents about interactive play through poems and songs. The McMillan Sisters in the 20th century went to factory workers’ homes seeking children needing basic care, stressing health and hygiene. Patty Smith Hill brought the teachers from the McMillan’s school in England to the United States to share their ideas, continue their teaching and expand upon their ideas.

Doctors, nurses, and teachers commonly made home visits in the early 1900’s as a means of meeting medical needs, providing support for at-risk families, and teaching parenting skills (Andre, Hawley, & Rockwell, 1996). During that period, many children with moderate disabilities were institutionalized, though others with multiple of more severe disabilities were left solely to their parents’ care (Berger, 1995). Some died as a result of premature birth or very severe disabilities.

During the 1960’s and 1970’s, due to parent advocacy and legislation such as Public Law 94-142, the education of All Handicapped Children Act of 1975 and ensuing legislation, numerous intervention programs incorporating home visits emerged. These programs primarily focused on children who were economically disadvantaged, developmentally delayed, or learning disabled. Parent involvement was pivotal regarding
the enhancement of their child’s health, social/emotional, and cognitive development (Andre et al., 1996). The intent of home visits was to provide for intervention.

Current thinking goes beyond intervention seeking to strategize for prevention. It focuses on capitalizing on family strengths in order to promote family health and empowerment. This concept builds on family strength, community resources, and individually developed school programs including Individual Family Service Plans (I.F.S.P.) and Individual Education Plans (I.E.P.).

Some model home visiting programs include: High/Scope, Head Start, the Mother-Child Program, the Portage Project, the Home Instruction Program for Preschool Youngsters, and the Family, Infant, and Preschool Program. All of the preschool programs listed were initiated in the 1960’s, except for the Family, Infant and Preschool Program. These programs continue today providing valuable support.

Purpose of the Study

The purpose of the study is to examine the needs, problems, and appropriate guidelines in conducting home visits for families with children with special needs. It is important to consider the home and school factors that may require additional planning and support to meet those needs. This will be accomplished by answering the following questions:

• What are the specific home visit needs of families with children with special needs?

• What can early childhood educators do to meet these needs?

• What are the problems of home visits?
• What are the guidelines that are needed to have an optimum home visit program?

Need for the Study

Researchers in home-based early interventions with families with children with disabilities are raising new questions and bringing about changes in theory and practice (McBride & Peterson, 1997). It is important to respect the concept of family-centered services (Akers, Behl, & Roberts, 1996) while defining the context of service delivery within the constraints of available resources and supports.

Limitations of the Study

The limitations are the lack of some research not found through local library resources. There is also a limited amount of research specifically related to home visits with families having children with special needs.

Definitions

These selected terms are defined in the following ways:

Appropriate---able to meet a need; suitable or fitting; in special education, usually the most normal setting as possible

At Risk---a term used regarding children who have, or could have, problems with their development that may affect later learning

Early Intervention Services---programs of services designed to identify and treat a developmental program as early as possible

Child Find---a service directed by each state’s Department of Education for identifying and diagnosing unserved children with disabilities, with special focus on identifying children birth to six-years-old
Family Centered Services—services based on individual family values and priorities as determined by family interviews, questionnaires, and rating scales designed to assess family strengths, needs, stress, and resources.

Inter-Disciplinary Team [IDT]—the team contributing to the development of an IFSP or IEP typically involving any of the following: parents or guardian, the child, if appropriate, the teacher, support staff such as a speech pathologist or nurse, a social worker, and any other persons requested by the family.

Individual Education Plan [IEP]—an individualized formal education plan for school-age children with special needs as established by P.L. 94-142.

Individual Family Service Plan [IFSP]—an individualized developmental plan for infants or preschoolers with special needs focusing on a family-centered approach as established by P.L. 94-457.

Least Restrictive Environment [LRE]—an educational program or setting that provides a child with special needs the opportunity to work and learn to the best of his or her ability; additionally providing the child with as much contact as possible with children of typical abilities, while meeting all of the child's physical requirements and learning needs.

Public Law 94-142—Education for All Handicapped Children Act of 1975 stating all people between the ages of 3 and 18 must be provided free and appropriate education.


Public Law 105-17—Individual with Disabilities Education Act Amendments of 1997: Incorporates and expands upon Public Law 99-457 and Public Law 94-142 extending opportunities for children with disabilities. Through full reevaluation to meet the child’s full educational needs, increased parental participation, as well as the right to a medical assessment, these opportunities are expanded.

Related Services—transportation and developmental, corrective, and other support services that a child with disabilities require to benefit from education; examples may include: psychological services, speech pathology and audiology, occupational and physical therapy, recreation, counseling services, interpreters for hearing impaired, medical diagnostic and evaluation services.

Respite—childcare services for children with disabilities provided by trained paraprofessionals.

Special Needs—a term relating to a child who has or is at risk for developing disabilities requiring special services or treatment in order to progress.
Strength-Based Model---family service model based on family strengths rather than deficiencies and uses those strengths to plan an IFSP

Supported Community Living---one-to-one skill building to enhance a child with disabilities level of independence
Review of the Literature

Several themes are prevalent in the literature regarding home visits with families with children with special needs. Pervasive throughout is a dramatic shift in attitude related to children with unique learning challenges. The following quote from Meisels and Shonkoff (1990) is particularly cogent:

Shifts in attitudes and practices regarding the education of children with disabilities have been described in evolutionary terms by Caldwell (1973), who identified three major historical periods. The first, labeled “Forget and Hide,” refers to the practice in the first half of this century though which handicapped children were kept out of public view presumably to avoid embarrassing their families. The second period corresponds to the prevailing attitudes of the 1950s and 1960s, and is called “Screen and Segregate.” In this period, children with disabilities were tested, labeled, and then isolated once again in special facilities, based on the assumption that they needed protection and could not function independently in the mainstream. Caldwell named the third period “Identify and Help.” Beginning in the mid-1970s, with the passage of landmark legislation and continuing to the present day, this stage has been marked by efforts to screen for special needs in the early years of life in the hopes of providing appropriate intervention services at as young an age as possible. (p. 11)

Parents have been at the forefront of this change, encapsulating a complete change of mindset from the 1960s. The 1960s opened a modern era for early childhood education. Suddenly it was part of a sociopolitical agenda that encompassed civil rights, mental retardation, and the effects of poverty. Head Start with a mandate of 10% enrollment of children with disabilities continues to include those children with special needs.

The 1970s offered great investment through legislation for children with disabilities. Public Law 94-142 (Education for All Handicapped Children Act)
established rights for all school-age children and an individualized education plan (I.E.P.) to clarify how it would be provided in the least restrictive environment.

In 1986, Public Law 99-457 was developed in a landmark decision to extend services to preschoolers and offers Part H of the statute to provide services for children from birth to three-years of age. It provides for an I.F.S.P.

Throughout these changes in laws, a profound change in philosophy was occurring (Bricker, 1989). Bricker described the transition in four stages:

1. The initial professionally controlled stage did not encourage parental involvement in planning the child's education. Typically, professionals felt that they were the pedagogical experts and that parents had little to offer. They were expected to acquiesce to the professional's decisions and implementation.

2. The parental involvement stage allowed parents to participate in the plan as designed by the professionals. Parent involvement was available through large group meetings and the occasional small group meeting, as needed. Parent input as to the efficacy of the system wasn't sought, nor was the system successful.

3. The family focused stage noted two main differences in attitude toward family members involvement in their child's education. They were the professionals' increasing interest in family input prior to establishing the plan and the professional's willingness to expand the family role. It began to take into account the importance of the family input and ongoing impact.
4. The final family guided stage recognizes the parent's pivotal role in their child's education and shows respect to them as the expert on their own child. As a child's I.F.S.P. or I.E.P. is developed, the professional's role is to assist the family in clarifying objectives, finding the resources to meet these objectives, and assist in evaluating outcomes.

Not only has there been a change in philosophy, but also a change in focus: from child to entire family (Kagan, Powell, Weissbourd, & Zigler, 1987). The rationale is argued that unless the family's needs are met, the child's needs may not be met.

The Individuals with Disabilities Education Act Amendment of 1997 (Public Law 105-17) extended opportunities for young children with disabilities. Parent participation is mandated, not merely encouraged. It includes development and review of the I.E.P in broader terms, and adds transition planning (National Information Center for Children and Youth with Disabilities [NICHCY], 1997).

Watson (1991) stated that home visits have continually gained importance not only as an educational tool, but also as a means of engaging parents in the educational process. He cited the following purposes for home visits:

- To get parents involved with their child's learning.
- To use parents' skills and knowledge, family interests, and resources to teach children.
- To teach parents developmentally appropriate ways to reach specific objectives.
- To get families involved with the program, the school, and the community.
- To determine and address needs of children and their families.
• To provide information about community resources.

• To provide guidance for families in getting the help they need, strengthening parents by encouraging them to meet their own needs.

• To broaden the experiences of children.

• To increase the self-esteem of children and parents. (Andre et al., 1996, p.183)

Value and Benefit of Home Visits

As the focus of education has shifted to a family strength-based model, more is being discovered about maximizing the benefits of services for the family and child. Federal legislation and increased collaboration has resulted.

Summers (1990), as quoted by Lee and Murphy, noted several principles underlying effective collaboration between professionals and families with children with special needs. These principles are the following:

• Families of children with special needs are normal families.

• Families are full partners with professional.

• Families are respected as, and encouraged to be the ultimate decision-makers for their children with special needs.

• Programs are sensitive to families’ emotional needs.

• The needs of all family members are considered.

• Programs are flexible and respond to families’ changing needs.
Support of Home Visits

Parents of children with special needs typically are not prepared and are not anticipating the birth and diagnoses of a child with disabilities. It is important for a professional working with the family to be cognizant and respectful of their feelings. Parents are typically working through a wide range of feelings including shock, anger, disappointment, guilt, bargaining, and acceptance (Berger, 1995).

There is a broad support for home visits with families with children with special needs. The model that is recommended the most is the family-centered or family strength-based model.

Some of the benefits of a family-centered approach are as documented by the Northwest Regional Education Laboratory (1996). These benefits include the following:

- It builds the community environment by helping families gain access to resources, information, and support through their connections to the community environment. Often they not only share these resources with other families, but also are willing to lend their support and talents, thus increasing the available resources.

- It creates partnerships or teams focused on the education and overall growth and development of the child. These partnerships may start as a means of resource and referral supports, such as a parent support group, Child Find, the Child Health Specialty Clinic and eventually develop in to the Inter Disciplinary Team [IDT] contributing to the development of the IFSP or IEP.

- It strengthens family functioning by providing advocacy to direct the family to resource designed to rejuvenate or enhance the family. These resources may
include respite care, family counseling, GED classes, parent mentors, financial resources (Title XIX, Social Security, Family Support Subsidy), The Arc, and the National Information Center for Children and Youth with Disabilities (NICHCY).

- It provides flexible, tailored, respectful support. This individualized approach is necessary because families are supported and child development enhanced through helping and partnership relationships. Each child and each family’s needs and strengths are unique.

- It links families and community supports. This is critical because participation, two-way information exchanges, and advocacy strengthens both the community support network and family functioning. The stronger the family is from these linkages, the better prepared they are to build a strong team for their child’s educational success.

Weiss (1993) wrote that home visits are an effective tool in addressing the complicated needs of families. Though a wide range of home visit programs and specific applications exist, overall positive health or developmental outcomes for children prevail.

Cataldo (1987) focused on the decrease in isolation from establishing a sense of caring. Overall Powell (1990) observed positive effects on the family.

Staff members gain insights about families by doing the following:

1. Gaining access to the conditions in which the family lives.
2. Discovering family values and beliefs.
3. Finding out about the social and material resources that are available to support and the family.
Since home visits occur in the family home, parents are likely to be more communicative. Home visits foster trust and open communications. It engages parents in their child's education.

**Criticism**

There are several criticisms of the home visitation program. McBride and Peterson (1997) noted that 27% of professionals interviewed identified insufficient training as a problem. Additionally, 47% cited family characteristics or problems in the family-professional relationship as factors negatively affecting service delivery.

Andre et al., (1996) focused on the challenges of the time required to plan, schedule, and conduct the visits. Other critical factors they presented included parent and visitor presuppositions and parents' negative past experiences.

Safety issues in high-crime or isolated rural areas were another factor addressed by Andre et al. (1996). A team visit or cell phone can lessen the risk factors.

Availability of parents was a barrier noted by Browne and Martin (1996). As more families now have work schedule conflicts, flexible scheduling including some evening or Saturday options may be required.

**Guidelines**

Establishing guidelines for the home visit provides structure. Preparedness allows the visitor to focus on the family. The following proposed home visit plan offers points to consider for optimum results.
1. Plan the visit. Consider the purpose of the visit. Gather information regarding the child and prepare any necessary forms. Prepare materials in advance if you wish to share a brief activity with the child.

2. Schedule the visit. The time should be convenient for the family. Contact the family one week prior to the visit by phone and follow-up with an confirmation letter. In addition, a second phone call a day prior to the scheduled visit should be made for confirmation purposes. Provide an interpreter as needed. Respect family wishes if they do not choose to have a home visit and offer an alternate site.

3. Go to the home. Ideally the visit occurs one to two weeks before school starts. Be prompt and friendly.

4. Establish rapport. Make an effort to meet all family members in the home. Be responsive and sensitive to verbal and non-verbal (body language, tone of voice) messages of each family member.

5. Convey a genuine interest and keep an open mind. Avoid assumptions. Identify family strengths.

6. Conduct the planned activities. Engage the child in a short craft or story about the upcoming school year, especially the first day’s routine. Be flexible according to the family’s needs.

7. Review the activities. Gather necessary information. Offer question and answer opportunities.
8. Make announcements of school and community upcoming activities. Offer a schedule of events for the school year. Focus on activities in which the family expresses interest. Schedule an I.E.P. or an I.F.S.P. appointment.

9. Conclude the visit. Confirm the next meeting – an open house at school with day and evening hours available the following week.

10. Evaluate yourself. Consider your preparedness, active listening skills, dialoguing, family/child response, observations, and opportunities to improve.

11. Advocate for sharing resources. Facilitate any information or referrals sought by the family to share (J. Weickhorst, personal communication, April 6, 2000) (See Appendix A). Follow-up as indicated by family request. Call or send a letter with necessary information.

12. Plan a second series of visits mid-year if possible. This offers opportunities to view growth and development of the child and builds your liaison with the family. It provides opportunities to engage the family in their child’s education.

This proposed home visit plan is based on suggestions from Andre et al (1996) and my own professional insights as an experienced educator and program administrator. Parent and professional collaboration has proven highly effective when properly planned and implemented.

A mentor assists a new teacher with this process. Guidance and support is offered in planning and implementing the visit. This may include teaming for several visits.

Additionally, it is important to be cognizant of the important point raised by Akers et al. (1996). Their surveys indicate that 40% of a home visitor’s time is devoted
to integrating services for families. Thus, the home visitor needs a basic understanding of community support services.

Kysela, Martin, McDonald, and Wheaton (1996) stressed the importance of flexibility within a family-focused approach. Flexibility may relate to a myriad of issues such as: time constraints, language barriers, cultural differences, limited education, and system mistrust.

Prospective school activities offer a means of engaging parents and children. They are designed to make them feel welcome as active partners in their child’s education. They offer a springboard for more dialogue and additional suggested activities. The following activities are examples:

Prospective School Activities

1. Brown bag picnic at school playground or nearby park to let families get acquainted.

2. School conference made more open and welcoming by considering:
   accessibility, flexible scheduling, refreshments, free child care (Scout project, local service group, retirees), transportation (if none)

3. Group picnic at end of year to share fun and ideas for summer involvement in community

4. Communication system in place prior to school year, including, but not limited to:
   - sharing notebook for child’s book bag for parent/teacher communications
   - resource area/packets at school – parents encouraged to contribute
• *family friendly* place at school -- simple as bulletin board with news to share or parent lounge where parent volunteers can work, table with brochures, refreshments

• opportunities for parent ideas, input, participation

• parent discussion groups

A well-developed home visit requires planning, scheduling, open communications, advocacy, and evaluation. It provides opportunities to enhance communications, open educational options for the child, incorporate the parent’s expertise, and build a team approach with families. This team, if properly directed and nurtured, has the ability to make a long-term impact on the child’s education.
CHAPTER III
SUMMARY, CONCLUSIONS, and RECOMMENDATIONS

Summary

The purpose of this study was to examine the value and problems of home visits for families with children with special needs. The focus was to determine the support and criticism for home visits. The questions addressed were:

1. What are the specific home visit needs of families with children with special needs?
2. What can early childhood educators do to meet these needs?
3. What are the problems of home visits?
4. What are the guidelines that are needed to have an optimum home visit program?

Specific home visit needs of families with children with special needs include: assessment of child and family needs, demonstration of effective intervention strategies and application to education programs. In addition these needs involve creating developmentally appropriate learning environments and materials to meet the needs of children of atypical needs, collaboration for service delivery and design, and joint service coordination with families (Linder, 1983).

The problems related to home visits are the following: time constraints, safety issues, negative past experiences of the parents, presupposition of parents and visitors, and insufficient professional training. These problems are further complicated by a lack of resources to initiate and maintain quality home-visit programs.
Early childhood educators can meet these needs by seeking adequate resources for program implementation, teaming and using cell phones for safety, using reflective listening skills to help dispel past negative experiences, and being open to appreciating each family's unique gifts. It is vitally important to understand the family strength-based model.

The points enumerated in the guidelines section of this paper are necessary for an optimum home visit program. The points focus on effective visit planning, knowledge of community resources, familiarity with I.E.P and I.F.S.P. planning, and the flexibility to address individual family needs.

Home visits offer an opportunity for unique insights into the child and family. The professional is viewed as an advocate sufficiently interested in their child to visit their home. It is an opportunity to gather information, initiate a bond with the child, form a liaison with the family, and engage parents as leaders of their child's educational team.

Conclusion

Several conclusions can be drawn from the literature. They are as follows:

• There is a need to integrate theory and best practice, focusing on the family strength-based model rather than the traditional educator in charge. A team approach is merited by current research as most effective.

• It is important that the teacher act as a facilitator of the home visit and a guide to resource or network needed family supports.

• Parents should be respected and valued as the child's first, best teacher.
Adequate resources need to be available to successfully implement a home visitation program. Well developed home visits, particularly in early childhood, pave the way to developing a coordinated "team" of parent, child, and teacher. It opens doors to new opportunities. It avails families of community resources and support. It empowers families and teachers as advocates of maximizing children's educational opportunities.

**Recommendations**

Having completed the study, the following recommendations are suggested as a means of improving the implementation and acceptance of team building through home visits. They offer further opportunities for understanding and addressing the needs of families and their children with special needs.

1. Further research is recommended focusing on the specific impact of home visits for families with children having special needs. This would be especially relevant just prior to beginning kindergarten as a means of gathering team building information.

2. Research is needed for finding additional resources to be allocated for home visit implementation. Grants and pilot programs may be available if the value is substantiated.

3. Role clarification for the team is significant as the philosophy has changed dramatically in the last fifty years – from professionally controlled to family guided. This clarifies the expectations of parents and teachers.
References


At home in our schools. (1994). Oakland: Developmental Studies Center.


Appendix A

Parent Resources 2
OF BLACK HAWK COUNTY MISSION:
To advance through all resources the total well-being, dignity, individual potential and rights of persons with mental retardation and related disabilities and to foster the prevention of mental retardation.

PREVENTION OF MENTAL RETARDATION

The Arc of Black Hawk County strives to educate the community on precautions that can be taken to prevent some of the causes of mental retardation, including:
- Fetal Alcohol Syndrome and other alcohol related birth defects.
- The effects of lead exposure and the surprisingly common places lead is found.
- The importance of immunizations for moms-to-be.
- Inadequate Folic Acid in the body before conception linked to birth defects.

THE ARC OF BLACK HAWK COUNTY CAN HELP YOU:

... WITH INFORMATION

Families raising a child with special needs can often be overwhelmed by his special needs and the many professionals that could suddenly be part of their lives. The Arc can assist families to effectively meet the challenges of bringing up a child with mental retardation. The Arc can help to find answers to questions about various disabilities, services in the community, adaptive toys, equipment needs and how to navigate through paperwork and funding sources. Families need to know the value of protecting time to just be "mom and dad". Cuddling, playing with and enjoying your child are pleasant and rewarding activities and he needs these, too.

... WITH SUPPORT

Arc/Black Hawk offer opportunities for parents to meet other parents who have "been there" to share the joys and frustrations of parenting a child with special needs. Through meetings, "parent-to-parent" contacts, programs and other activities, parents can get acquainted, learn from and get support from parents who have had similar experiences.
THROUGH ADVOCACY

The Arc works to encourage appropriate, cost effective, person centered services and supports for persons with disabilities.

Individuals and families can request that an Arc advocate help them to prepare for or to attend with them staffings and other situations where they might benefit from support and the experience of another person.

THROUGH FINANCIAL ASSISTANCE

Arc/Black Hawk assists with the costs of recreation, respite and necessities for which no other funding is available.

IN PLANNING FOR THE FUTURE

Will the services you or your child need to become or continue to be as involved in life and as independent as possible in adulthood be available? The Arc is concerned about your child’s future today.

The Arc has been the catalyst behind efforts to ensure that services, supports, health care options, quality education and opportunities to live, work and enjoy life in their community without discrimination are developed or continue to be provided.

EDUCATING YOUR COMMUNITY

Suppose your child would love to attend day camp or participate in other recreation. A group leader should be aware of your safety and medical concerns, and understand that simplifying instructions and adapting some of the activities and games would enable your child to participate more fully and have a great camp experience. Arc staff can help you with ideas for adaptations and to approach the recreation director and/or staff.

THE ARC OF BLACK HAWK COUNTY

Founded in 1955, and known for many years as “The Association for Retarded Citizens of Black Hawk County”, Arc/Black Hawk is a strong advocate voice for children and adults with mental retardation and related disabilities in Black Hawk County.

The Arc of Black Hawk county is affiliated with the Arc of Iowa and the Arc of the United States, the nation’s largest non-profit, volunteer organization devoted to improving the lives of individuals and children with disabilities and their families.

Arc/Black Hawk County receives financial support from Cedar Valley United Way, memberships and other donations.

The organization is volunteer driven in policy and direction by a board of directors comprised of self-advocates, family members and other interested members of the community.

MEMBERSHIP BENEFITS

Members of The Arc of Black Hawk County receive:

- the local newsletter and notices about our programs and informational forums
- the Arc/Iowa newsletter “The Monitor” and timely legislative alerts
- the Arc national organization’s publication “The Arc Today”
- new member benefits
- access to a variety of resources and information
- advocacy and advocacy support
- emotional support
- and more!
USING THE NEW IDEA TO SECURE A MEANINGFUL ASSESSMENT OF YOUR CHILD’S DISABILITY

A vital issue for many parents of children with disabilities is how to secure a meaningful assessment of their child’s disability. For example, the parents of a child with learning disabilities are frequently less than satisfied by an AEA assessment that merely advises them whether or not their child is two years behind his or her peers in math or reading. The parents of children with autism or pervasive developmental disorders, the parents of children with multiple disabilities, and the parents of children with “behavior disorders” frequently voice the same concern.

If you are a parent concerned about the quality of your child’s assessment, there is something you can do. The new IDEA gives you the tools necessary to help secure a meaningful assessment of your child’s disability or disabilities. This article will explain what some of those tools are—and how to use them to advocate for your child.

Your first tool is your right to request a reevaluation of your child’s disability at any reasonable time. The so-called three-year evaluation must be conducted “at least once every 3 years.” According to Section 1414(a)(2) of the new IDEA, however, it must also be conducted “if the child’s parent or teacher requests a reevaluation.” If you believe that “something is going on” with your child that hasn’t been adequately assessed, you should write to your local school district and request a reevaluation pursuant to Section 1414(a)(2) of the new IDEA. Be sure to send a copy of your letter to your AEA and to keep a second copy for your files.

Your second tool as an advocate for your child is your newly created right to participate in the process of deciding what assessments will be conducted with respect to your child. Pursuant to Section 1414(c) of the new IDEA, the IEP team must meet to determine what data is needed to assess the child—and the parents must be part of the team that makes that determination. For example, if you suspect that your child might have difficulty with oral instructions, you could specifically request data on that subject.
While the new IDEA requires that the IEP team meet to make this determination every time there is a reevaluation, as a practical matter, there are many obstacles to the widespread implementation of this requirement. Accordingly, when you request a reevaluation, be sure to specifically request that the IEP team meet to determine what data is needed to assess your child—and cite Section 1414(c) in your letter. Again, be sure to send a copy of your letter to your AEA and to keep a second copy for your files.

Your third tool in securing a meaningful assessment of your child's disability is your right to insist that the reevaluation comply with the requirements of the law. Among the requirements set forth in the new IDEA are the following: Your child must be "assessed in all areas of suspected disability." Also, the assessment must "provide relevant information that directly assists persons in determining [that] the educational needs of the child are provided." In other words, it isn't enough to merely identify that your child has a disability. The assessment must provide information that will assist in meeting your child's educational needs.

Some advocates have been concerned about the so-called "non-categorical" approach adopted in some AEAs. The new IDEA makes it very clear, however, that no school district is required to place a label on any child. Your concern should not be the lack of a label, but the quality of the underlying assessment. By emphasizing the assessment, you will greatly increase the efficacy of your advocacy.

Your fourth tool in securing a meaningful assessment of your child's disability is your right to request a medical assessment if necessary. The new IDEA doesn't require that the school district pay for the costs of a doctor—except when the medical services are "for diagnostic and evaluation purposes." In many or most cases, of course, a diagnostic medical evaluation will be covered by other funding sources, but, if it is not, be sure to request that any needed medical assessment be provided. Under the new IDEA, no child who needs a medical assessment of a suspected disability should be denied that assessment because his parents lack the ability to pay for it.

There are other tools of great importance in this area—including your right to request an independent educational evaluation if you disagree with the AEA's assessment and your right to secure written notice of the reasons why any of your requests have been refused. If you have any questions regarding any of these rights, be sure to call your local Parent Educator for advice—or one of P & A's educational advocates.

One final word of caution: With rights come responsibilities. If you assert your right to be part of an IEP meeting to determine the data needed for an evaluation or reevaluation of your child, come prepared. Talk to other parents, get advice from your family doctor, call your local advocacy organization. Get the information you need to be a real partner in the process.

For additional information, contact:
Iowa Protection & Advocacy Services, Inc.
3015 Merle Hay Road, Suite 6
Des Moines, IA 50310
(515) 278-2502, 800-779-2502, (515) 278-0571 (TTY)
Parents of children with disabilities have a vital role to play in the education of their children. This fact is guaranteed by federal legislation that specifies the right of parents to participate in the educational decision-making process. As your child progresses through educational systems, you should know about and follow through on your rights and responsibilities to ensure that you are a contributing partner with the professionals who will influence your child's future.

What Are Your Rights in the Special Education Process?

The achievements gained under the Education for the Handicapped Act (Public Law 94–142) and the Individuals with Disabilities Education Act (IDEA) (Public Law 101–476) were clearly strengthened by the IDEA Amendments of 1997 (Public Law 105–17). A fundamental provision of these special education laws is the right of parents to participate in the educational decision-making process. Your rights, more specifically, include the following:

- **Your child is entitled to a free, appropriate public education** (meaning it is at no cost to you as parents and it meets the unique educational needs of your child).

- **You will be notified whenever the school wishes to evaluate your child for potential special education needs, wants to change your child's educational placement, or refuses your request for an evaluation or a change in placement.**

- **You may request an evaluation** if you think your child needs special education or related services.

- **You should be asked by your school to provide “informed consent”** (meaning you understand and agree in writing to the evaluation and educational program decisions for your child). Your consent is voluntary and may be withdrawn at any time.

- **You may obtain an independent evaluation** if you disagree with the outcome of the school's evaluation.

- **You may request a reevaluation** if you think your child's current educational placement is no longer appropriate. The school must reevaluate your child at least every three years, but your child's educational program must be reviewed at least once during each calendar year.

- **You may have your child tested for special education needs in the language he or she knows best.** For example, if your child's primary language is Spanish, he or she must be tested in Spanish. Also, students who are hearing impaired have the right to an interpreter during the testing.

- **You may review all of your child's records and obtain copies of these records,** but the school may charge you a reasonable fee for making copies. Only you, as parents, and those persons directly involved in the education of your child will be given access to personal records. If you feel that any of the information in your child's records is inaccurate, misleading, or violates the privacy or other rights of your child, you may request that the information be changed. If the school refuses your request, you have the right to request a hearing to challenge the questionable information in your child's records; you may also file a complaint with your state education agency.

- **You must be fully informed by the school about all of the rights** provided to you and your child under the law.

- **You may participate in the development of your child's Individualized Education Program (IEP).** In the case of a child younger than four years old, the
development of an Individualized Family Service Plan (IFSP). The IEP and IFSP are written statements of the educational program designed to meet your child's unique needs. The school must make every possible effort to notify you of the IEP or IFSP meeting and to arrange the meeting at a time and place that is convenient for both you and the school.

- You may participate in all IEP or IFSP team decisions, including placement.
- You may request an IEP or IFSP meeting at any time during the school year.
- You may have your child educated in the least restrictive school setting possible. The school should make every effort to develop an educational program that will provide your child with the services and supports needed in order to be taught with children who do not have disabilities.
- You may request a due process hearing or voluntary mediation to resolve differences with the school that can't be resolved informally. Make your request in writing, date your request, and keep a copy for your records.
- You should be kept informed about your child's progress at least as often as parents of children who do not have disabilities.

What Are Your Responsibilities in the Special Education Process?

Parental responsibilities can vary depending on factors such as the child's disabling condition. As a result, parental responsibilities are less clearly defined than are parental rights. However, some of the following suggestions may be helpful to ensure that your child's rights are being protected:

- Develop a partnership with the school and share relevant information about your child's education and development.
- Ask for clarification of any aspect of the program that is unclear to you.
- Make sure you understand the program specified in the IEP or IFSP before agreeing to it or signing the form. Take the IEP or IFSP form home so you can review it before you sign it. You have 10 school days in which to make a decision.
- Consider and discuss with your child's teacher how your child might be included in the regular school activities program. Do not forget areas such as lunch, recess, art, music, and physical education.
- Monitor your child's progress and periodically ask for a report. If your child is not progressing, discuss this with the teacher and determine whether the program should be modified.
- Discuss with the school any problems that occur with your child's assessment, placement, or educational program. If you are uncertain about how to resolve a problem, you can turn to the advocacy agencies found in most states for the guidance you need to pursue your case.
- Keep records. There may be many questions and comments about your child that you will want to discuss, as well as meetings and phone conversations you will want to remember.
- Join a parent organization. In addition to giving parents an opportunity to share knowledge and gain support, a parent group can be an effective force on behalf of your child.
How Can You Become Involved in the IEP or IFSP Process?

Parents of children with disabilities should be involved in the IEP or IFSP process as much as they want to be and as much as they can be. The following suggestions can help parents become more involved:

- **Before attending an IEP or IFSP meeting, make a list of things you want your child to learn.**

- **Bring any information that the school or agency may not already have to the IEP or IFSP meeting.** This could include copies of medical records, past school records, and test and medical evaluation results. You can also discuss real-life examples to demonstrate your child's abilities in certain areas.

- **Discuss any related services your child may need.** Ask each professional to describe the kind of service he or she will be providing and what improvement you might expect to see in your child as a result of these services.

- **Discuss methods for handling discipline problems that you know are effective with your child.**

- **Ask what you can do at home to support the program.**

- **Regard your child’s education as a cooperative effort.** If you and the school cannot reach an agreement about your child’s educational and developmental needs, ask to have another meeting with the school. Allow time for you and the school to gather more information. If, after a second meeting, there is still a conflict over your child’s program, you may wish to ask for a state mediator or a due process hearing.

Where Can You Get More Information?

Many organizations have information to help guide parents through the special education process. Your local school district’s director of special education and his or her staff can help you obtain such information and can guide you through the process. Further resources are available from national organizations. Some of them have state and local chapters that can provide more locally based support. In addition, all states now have federally supported parent information and training centers. The contacts listed below may be able to help you locate such a center in your state:

**ERIC Clearinghouse on Disabilities and Gifted Education**
The Council for Exceptional Children (CEC)  
1920 Association Drive  
Reston, VA 20191  
Toll Free: 800–328–0272  
Phone: 703–264–9474  
E-mail: ericec@cec.sped.org  
Web: http://www.cec.sped.org/ericec.htm

**National Information Center for Children and Youth with Disabilities (NICHCY)**  
P.O. Box 1492  
Washington, DC 20013–1492  
Toll Free: 800–695–0285 (voice/TTY)  
Phone: 202–884–8200 (voice/TTY)  
E-mail: nichcy@aed.org  
Web: http://www.nichcy.org

Sources

The following references were being processed for the ERIC database at the time this brochure went to press. To find out their ERIC document numbers and ordering information, call ACCESS ERIC at 1–800–LET–ERIC (538–3742).


This and other Parent Brochures are available online on the ERIC systemwide Web site (http://www.aspensys.com/eric/resources/parent/parent.html). You can call ACCESS ERIC at 1-800-LET-ERIC (531-3742) for additional free printed copies of this brochure while supplies last.

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Parenting a Child with Special Needs: A Guide to Reading and Resources

When parents learn that their child has a disability or a chronic illness, they begin a journey that takes them into a life that is often filled with strong emotion, difficult choices, interactions with many different professionals and specialists, and an ongoing need for information and services. Initially, parents may feel isolated and alone—and not know where to begin their search for information, assistance, understanding, and support. This News Digest has been developed expressly to respond to the information needs of parents—those who have just learned their child has special needs and those who have lived with this reality for some time but who have reached a transition point where they need new information or renewed support. This issue provides a starting point for families in their search for information and resources. We hope that it will also be useful to professionals who work with families who have a child with a disability, helping them to understand how having a child with a disability can affect the family and providing them with a ready resource to share with the parents with whom they work.

In the first article, “You Are Not Alone,” Patsy McGill Smith speaks candidly to parents about the emotions that many parents of exceptional children experience and offers a perspective for living and coping with the impact of disability upon the family. The second article, “The Unplanned Journey,” delves into the areas in which parents and families often need information and offers suggestions about potential resources. Included in this article are discussions of such issues as: adjusting to this new life, accessing information and services, supporting the needs of the family, finding child care, addressing financial concerns, working with professionals, and planning for the future. This News Digest concludes with an extensive bibliography of print resources organized around these critical issues, as well as a list of print resources on specific disabilities. Organizations that can provide families with additional information, support, or referral are also listed.

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You Are Not Alone: For Parents When They Learn That Their Child Has A Disability

by Patricia McGill Smith
Executive Director
National Parent Network on Disabilities

If you have recently learned that your child is developmentally delayed or has a disability (which may or may not be completely defined), this message may be for you. It is written from the personal perspective of a parent who has shared this experience and all that goes with it.

When parents learn about any difficulty or problem in their child's development, this information comes as a tremendous blow. The day my child was diagnosed as having a disability, I was devastated—and so confused that I recall little else about those first days other than the heartbreak. Another parent described this event as a "black sack" being pulled down over her head, or that perhaps she had "locked" or problem in their child's development, and so confused that I recall little else about those first days other than the heartbreak. Another parent described this event as a "black sack" being pulled down over her head, or that perhaps she had "locked"

Fear is another immediate response. People often fear the unknown more than they fear the known. Having the complete diagnosis and some knowledge of the child's future prospects can be easier than uncertainty. In either case, however, fear of the future is a common emotion: "What is going to happen to this child when he is five years old, when he is twelve, when he is twenty-one? What is going to happen to this child when I am gone?" Then other questions arise: "Will he ever learn? Will he ever go to college? Will he or she have the capability of loving and living and laughing and doing all the things that we had planned?"

Other unknowns also inspire fear. Parents fear that the child's condition will be the very worst it possibly could be. Over the years, I have spoken with so many parents who said that their first thoughts were totally bleak. One expects the worst. Memories return of persons with disabilities one has known. Sometimes there is guilt over some slight committed years before toward a person with a disability. There is also fear of society's rejection, fears about how brothers and sisters will be affected, questions as to whether there will be any more brothers or sisters in this family, and concerns about whether the husband or wife will love this child. These fears can almost immobilize some parents.

Then there is guilt—guilt and concern about whether the parents themselves have caused the problem: "Did I do something to cause this? Am I being punished for something I have done? Did I take care of myself when I was pregnant? Did my wife take good care of herself when she was pregnant?" For myself, I remember thinking that surely my daughter had slipped from the bed when she was very young, and her head, or that perhaps one of her brothers or sisters had inadvertently let her drop and didn't tell me. Much self-reproach and remorse can stem from questioning the causes of the disability.

Guilt feelings may also be manifested in spiritual and religious interpretations of blame and punishment. When they cry, "Why me?" or "Why my child?", many parents are also saying, "Why has God done this to me?" How often have we raised our eyes to heaven and asked: "What did I ever do to deserve this?"

One young mother said, "I feel so guilty because all my life I had never had a hardship and now God has decided to give me a hardship."

"Don't be afraid to ask questions, because asking questions will be your first step in beginning to understand more about your child."
Confusion also marks this traumatic period. As a result of not fully understanding what is happening and what will happen, confusion reveals itself in sleeplessness, inability to make decisions, and mental overload. In the midst of such trauma, information can seem garbled and distorted. You hear new words that you have never heard before, terms that describe something that you cannot understand. You want to find out what it is all about, yet it seems that you cannot make sense of all the information you are receiving. Often parents are just not on the same wavelength as the person who is trying to communicate with them about their child's disability.

Powerlessness to change what is happening is very difficult to accept. You cannot change the fact that your child has a disability, yet parents feel compelled to handle their own lives better. It is extremely hard to be forced to rely on the judgments, opinions, and recommendations of others. Compounding the problem is that these others are often strangers, with whom no bond of trust has yet been established.

Disappointment that a child is not perfect poses a threat to many parents' egos and a challenge to their value system. This threat to previous expectations can create reluctance to accept one's child as a valuable, developing person.

Rejection is another reaction that parents experience. Rejection can be directed toward the child or toward the medical personnel or toward other family members. One of the three serious forms of rejection, and one that is uncommon, is a "death wish" for the child—a feeling that many parents report at their deepest points of depression.

During this period of time when so many parents can find their minds and hearts, there is no way to measure how intensely a parent may experience this constellation of emotions. Not all parents go through these stages, but it is important for parents to identify with all of the potentially troublesome feelings that can arise, so that they will know that they are not alone. There are many constructive actions that you can take immediately, and there are many sources of help, communication, and reassurance.

Seek the Assistance of Another Parent

There was a parent who helped me. Twenty-two hours after my own child's diagnosis, he made a statement that I have never forgotten: "You may not realize it today, but there may come a time in your life when you will find that having a daughter with a disability is a blessing." I can remember being puzzled by these words, which were nonetheless an invaluable gift that lit the first light of hope for me. This parent spoke of hope for the future. He assured me that there would be programs, there would be progress, and there would be help of many kinds and from many sources. And he was the father of a boy with mental retardation.

My first recommendation is to try to find another parent of a child with a disability, preferably one who has chosen to be a parent helper, and seek his or her assistance. All over the United States and over the world, there are Parent-Helping-Parent Programs. The National Information Center for Children and Youth with Disabilities (NICHCY) has listings of parent groups that will reach out and help you. If you cannot find your local parent organization, write to NICHCY to get that local information.

Talk with Your Mate, Family, and Significant Others

Over the years, I have discovered that many parents don't communicate their feelings regarding the problems their children have. One spouse is often concerned about not being a source of strength for the other mate. The more couples can communicate at difficult times like these, the greater their collective strength. Understand that you each approach your roles as parents differently. How you will feel and respond to this new challenge may not be the same. Try to explain to each other how you feel; try to understand when you don't see things the same way.

If there are other children, talk with them, too. Be aware of their needs. If you are not emotionally capable of talking with your children or seeing to their emotional needs at this time, identify others within your family structure who can establish a special communicative bond with them. Talk with significant others in your life—your best friend, your own parents. For many people, the temptation to close up emotionally is great at this point, but it can be so beneficial to have reliable friends and relatives who can help to carry the emotional burden.

Rely on Positive Sources in Your Life

One positive source of strength and wisdom might be your minister, priest, or rabbi. Another may be a good friend or a counselor. Go to those who have been a strength before in your life. Find the new sources that you need now. A very fine counselor once gave me a recipe for living through a crisis: "Each morning, when you arise, recognize your powerlessness over the situation at hand, turn this problem over to God, as you understand Him, and begin your day."

Whenever your feelings are painful, you must reach out and contact someone. Call or write or get into your car and contact a real person who will talk with you and bear that pain. Pain divided is not nearly so hard to bear as is pain in isolation. Sometimes professional counseling is warranted: if you feel that this might help you, do not be reluctant to seek that avenue of assistance.

Take One Day at a Time

Fears of the future can immobilize one. Living with the reality of the day, which is at hand and is made more manageable if we throw out the "what if's" and "what then's" of the future. Even though it may not seem possible, good things will continue to happen each day. Worrying about the future will only deplete your limited resources. You have enough to focus on; get through each day, one step at a time.
Learn the Terminology

When you are introduced to new terminology, you should not be hesitant to ask what it means. Whenever someone uses a word that you don’t understand, stop the conversation for a minute and ask the person to explain the word.

Seek Information

Some parents seek virtually “tons” of information; others are not so persistent. The important thing is that you request accurate information. Don’t be afraid to ask questions, because asking questions will be your first step in beginning to understand more about your child.

Learning how to formulate questions is an art that will make life a lot easier for you in the future. A good method is to write down your questions before entering appointments or meetings, and to write down further questions as you think of them during the meeting. Get written copies of all documentation from physicians, teachers, and therapists regarding your child. It is a good idea to buy a three-ring notebook in which to save all information that is given to you. In the future, there will be many uses for information that you have recorded and filed; keep it in a safe place. Again, remember always to ask for copies of evaluations, diagnostic reports, and progress reports. If you are not a naturally organized person, just get a box and throw all the paperwork in it. Then when you really need it, it will be there.

Do Not Be Intimidated

Many parents feel inadequate in the presence of people from the medical or educational professions because of their credentials and, sometimes, because of their professional manner. Do not be intimidated by the educational backgrounds of these and other personnel who may be involved in treating or helping your child. You do not have to apologize for wanting to know what is occurring. Do not be concerned that you are being a bother or are asking too many questions. Remember, this is your child, and the situation has a profound effect on your life and on your child’s future. Therefore, it is important that you learn as much as you can about your situation.

Do Not Be Afraid to Show Emotion

So many parents, especially dads, repress their emotions because they believe it to be a sign of weakness to let people know how they are feeling. The strongest fathers of children with disabilities whom I know are not afraid to show their emotions. They understand that revealing feelings does not diminish one’s strength.

Learn to Deal with Natural Feelings of Bitterness and Anger

Feelings of bitterness and anger are inevitable when you realize that you must revise the hopes and dreams you originally had for your child. It is very valuable to recognize your anger and to learn to let go of it. You may need outside help to do this. It may not feel like it, but life will get better and the day will come when you will feel positive again. By acknowledging and working through your negative feelings, you will be better equipped to meet new challenges, and bitterness and anger will no longer drain your energies and initiative.

Maintain a Positive Outlook

A positive attitude will be one of your genuinely valuable tools for dealing with problems. There is, truly, always a positive side to whatever is occurring. For example, when my child was found to have a disability, one of the other things pointed out to me was that she was a very healthy child. She still is. The fact that she has had no physical impairments has been a great blessing over the years; she has been the healthiest child I have ever raised. Focusing on the positives diminishes the negatives and makes life easier to deal with.

Learn in Touch with Reality

To stay in touch with reality is to accept life the way it is. To stay in touch with reality is also to recognize that there are some things that we can change and other things that we cannot change. The task for all of us is learning which things we can change and then set about doing that.

Find Programs for Your Child

Even for those living in isolated areas of the country, assistance is available to help you with whatever problems you are having. NICHCY’s State Resource Sheets list contact persons who can help you get started in gaining the information and assistance you need. While finding programs for your child with a disability, keep in mind that programs are also available for the rest of your family.

Take Care of Yourself

In times of stress, each person reacts in his or her own way. A few universal recommendations may help: Get sufficient rest; eat as well as you can; take time for yourself; reach out to others for emotional support.

Avoid Pity

Self-pity, the experience of pity from others, or pity for your child is actually disabling. Pity is not what is needed. Empathy, which is the ability to feel with another person, is the attitude to be encouraged.
Decide How to Deal With Others

During this period, you may feel saddened by or angry about the way people are reacting to you or your child. Many people's reactions to serious problems are caused by a lack of understanding, simply not knowing what to say, or fear of the unknown. Understand that many people don't know how to behave when they see a child with differences, and they may react inappropriately. Think about and decide how you want to deal with fears or questions. Try not to use too much energy being concerned about people who are not able to respond in ways you might prefer.

Keep Daily Routines as Normal as Possible

My mother once told me, "When a problem arises and you don't know what to do, then you do whatever it was that you were going to do anyway." Practicing this habit seems to produce some normalcy and consistency when life becomes hectic.

Remember That This Is Your Child

This person is your child, first and foremost. Granted, your child's development may be different from that of other children, but this does not make your child less valuable, less human, less important, or in less need of your love and parenting. Love and enjoy your child. The child comes first; the disability comes second. If you can relax and take the positive steps just outlined, one at a time, you will do the best you can, your child will benefit, and you can look forward to the future with hope.

Recognize That You Are Not Alone

The feeling of isolation at the time of diagnosis is almost universal among parents. In this article, there are many recommendations to help you handle feelings of separateness and isolation. It helps to know that these feelings have been experienced by many, many others, that understanding and constructive help are available to you and your child, and that you are not alone.

The Unplanned Journey: When You Learn That Your Child Has a Disability

by Carole Brown, Samara Goodman, and Lisa Kapper

The birth of a child with a disability, or the discovery that a child has a disability, can have profound effects on the family. In "You are Not Alone," the first article in this News Digest, Patty McGill Smith offers the insights that she and others have gained through their own experience of having a child with a disability—the emotions they have had, the supports they have found, both within themselves and within their communities, and the means they have discovered of adapting to and living with the impact of disability upon the family. In this article, we will provide additional information to support the life cycle, health, and well-being of the family when a member has a disability. Knowledge is empowering, when a child has a disability. Researchers often base their findings on group data—what happens to the majority of people in a circumstance. However, what might be "true" in a research sense may not be at all true for your family. For example, many years ago Carmen Ramirez and her husband, parents of a young child with a disability, decided not to speak in Spanish with their son, based upon research that advised against a bilingual approach when a child has a disability. Today Carmen regrets that decision; her son is now at a disadvantage within his own family, where Spanish is a primary language for many members.¹ Therefore, while we hope this article will guide you to sources that are helpful, take from our discussion only what you need.

The Journey

Growth is endless and our lives change and change us beyond anticipation. I do not forget the pain—it aches in a particular way when I look at Jessy's friends (her paid companions), some of them just her age, and allow myself for a moment to think of all she cannot be. But we cannot sift experience and take only the part that does not hurt us.²
No parent wants his or her child to be sick, disabled, or harmed in any way. It is not an experience anyone expects to have; rather, it is a journey that is unplanned. The terrain families must travel is often rough in places. The stress families may experience because of their child’s disability may be the most difficult of their lives and often affects important aspects of family functioning. And yet, the majority of families are able to find the strength within themselves and among their circles of support to adapt to and handle the stress and challenges that may accompany their child’s illness or disability.

Many parents have described the progression—and pendulum—of feelings they experienced upon learning that their child has an illness or a disability. Patty McGill Smith touched upon many of these emotions in her article—shock, denial, grief, guilt, anger, confusion. Not all parents will experience all of these emotions. Some families feel that they experience no more greater sorrow than any other person, while others feel a sense of sorrow that is never completely resolved. Still others feel that these reactions are not necessarily experienced sequentially but may, in fact, occur repeatedly, precipitated by various life crises and turning points. Usually the first crisis is when a child is initially identified as having a disability. Other crises may occur during times of transition, such as (a) at school entry age, (b) during adolescence, (c) when leaving school, and (d) when parents grow older.

The type of emotions parents experience, as intense and overwhelming as they may be, are also normal and acceptable. Parent Rhonda Krahl writes that “these feelings and others are a necessary part of the adjustment process.” However, through whatever means of adjustment each parent finds—and these will vary from person to person—stability does return, both to the individual and to the family. Tobi Levin points out, “Most parents eventually go from asking ‘why’ to ‘what do I do now?’” At this point, parents may begin to search for needed information. Many parents also report feelings of personal growth that are often, in retrospect, astounding to them. One mother, describing the first two years of life after the birth of a child with spina bifida, said:

“I can now admit that having Laura is mostly a blessing...much of the experience has been positive, challenging, and rewarding, and I have grown as a person in ways I may not have without her...In fact, the past two years have changed me for the better in just about every way. Nevertheless, I still don’t want to be the mother of a handicapped child. But I am Laura’s mother, I love her deeply, and that makes all the difference.”

Taken together, the many suggestions and insights offered by parents who have lived for years with the experience of disability in the family can provide parents who are new to the experience with much guidance and support. The remainder of this article will outline many of the ways that parents have helped themselves and those they love adjust to living with and caring for a child with special needs.

Accessing Information and Services

One of the first things you can do that may prove enormously helpful, now and in the future, is to collect information—information about your child’s disability, about the services that are available, and about the specific things you can do to help your child develop to the fullest extent possible. Collecting and using the information available on disability issues is a critical part of being a parent of a special needs child. Fortunately, there is a great deal of information available on many disabilities and many disability issues. Parents often report, however, that at first they did not know where to begin searching for the information they needed.

Joining a Group

Much of the information that will be helpful to you is in the hands, heads, and hearts of other parents like yourselves. For this reason, it is worthwhile to join a parent’s group, which can offer you the opportunity to meet other people with children who have disabilities. Some groups are organized around one particular disability (e.g., cerebral palsy, Tourette syndrome, Down syndrome), while other groups draw together parents who, irrespective of the disabilities of their children, have similar concerns, such as daycare, transportation, coping, or finding out about and supporting special education in their community. Within each of these groups, information, emotional, and practical support, and common concerns can be shared. The power of this mutual sharing to combat feelings of isolation, confusion, and stress is a consistent thread running throughout the literature written by and for parents.

I belonged to [a] group of moms and from them came the reassurance that I was going to be okay...Here I could let it all hang out. We talked about resentment at mismanaged pregnancies and births; frustration with case managers who didn’t manage, doctors who didn’t listen, and spouses who didn’t help. This was a safe place to express my feelings where the listener would really understand and wouldn’t think I was “falling apart” or “still grieving” or “not handling it too well.” We laughed together. We cried together. Even though our children had different disabilities, we were alike: alike in our anger, alike in our fear, alike in our hope.

There are many ways to identify a parent group in your area, including asking your family doctor, calling a local school, contacting the state or local parent training and information (PTI) center, and looking in the telephone directory. NICHCY’s A Parent’s Guide to Accessing Parent Groups describes a process for finding (or starting) a group suited to your particular interests and needs; NICHCY also makes available a State Resource Sheet for each state, which provides information about parent groups within the state.
Doctors, Disabilities, and the Family

These parents "will need stamina, patience, and unusual resources to find out what is wrong with their child. That label may not come easily, but if parents don't pursue it, most likely no one else will." If you are having trouble obtaining a diagnosis for your child, one mother who searched for years for a diagnosis of her son's condition recommends that you:

- keep accurate records that can provide a clue to the problem;
- talk to others (nurses, doctors, teachers, pharmacists, parent groups, local medical board) who may be able to offer valuable information, leads, or assistance;
- research the problem on your own, through reading books and articles, conducting computer searches, and utilizing interlibrary loan materials; and
- trust your own observations and evaluate new information based upon your own knowledge of the child."

For those who have an early, accurate diagnosis of their child's disability, the search for information is generally easier. There are many books available that look comprehensively and in-depth at one disability. Typically, these books describe the disability, discuss the family's adjustment, identify medical issues, provide guidance about dealing with medical practitioners and developing appropriate therapy programs, discuss daily life, describe how a child with that disability might be expected to develop, and address educational implications and legal issues. A short list of such books, organized by specific disabilities, is provided in the resource section of this News Digest.

Reading Books Written For and By Parents

You may also find it worthwhile to read many of the excellent books that are available on disability issues. A good starting point for identifying the book or books most suited to your family's needs is A Reader's Guide to Parenting of Children with Mental, Physical, or Emotional Disabilities by Cory Moore, which includes annotated descriptions of more than 1,000 books and articles on disabilities. Although this book is currently out of print, you may be able to find a copy in your local library, a parent resource room, or the lending library of a local chapter of many different disability groups. A new version of the book—The Special-Needs Reading List: An Annotated Guide to Best Publications for Parents and Professionals—is scheduled for release mid-year 1997. In the meantime, there are many shorter bibliographies available. Worthwhile suggestions for reading can come as well from talking to a local librarian, your child's teacher, or other involved professional; contacting a national, state, or local disability group; talking to other parents of children with disabilities; or by contacting NICHCY.

You may also wish to obtain information about your child's disability and other medical issues, such as how to choose a doctor and obtain needed medical services. NICHCY's Parent's Guide to Doctors, Disabilities, and the Family is a useful beginning point, for it contains many suggestions for finding and interacting with doctors when there is a child with a disability involved.

Many children, however, have problems that are difficult to diagnose. Parents may be told, 'It's nothing and will go away. You're overreacting. It's a stage.' These parents "will need stamina, patience, and unusual resources to find out what is wrong with their child. That label may not come easily, but if parents don't pursue it, most likely no one else will." If you are having trouble obtaining a diagnosis for your child, one mother who

Typically, there are many services available within communities, districts, and states to assist you in meeting the needs of your child with disabilities and your family.

Early intervention services. Early intervention services are designed to address the needs of infants and toddlers with disabilities as early as possible and, as such, can range from feeding support from a nutritionist in a hospital to developing a complete physical therapy program for an infant with cerebral palsy. However, these services are not just for the child with special needs. When framing the law describing early intervention services, Congress recognized that families are central in a young child's life. Therefore, the family's priorities, concerns, and resources have become the foundation for planning services for infants and toddlers with disabilities. The plan that is developed through this process is called an Individualized Family Service Plan (IFSP).

Parents, too, can benefit from early intervention services, as full members of the team developing the program for
their child, they can learn skills that may be useful for a long time—skills in decision-making, planning, being of support to others, and influencing the policymaking process in their communities. Giving testimony before the Senate on the value of early intervention services, one mother stated:

...Children, and the families that love and nurture them, have needs that cannot be easily compartmentalized. Especially in early childhood, a family's priorities may be rapidly changing and may cross over numerous "systems" boundaries. As I recall the hours of early intervention our daughter received, the most valuable lessons were based on recognizing her worth as an individual, taking into account our abilities, as her parents, to seek out ways to encourage her growth and development, and finally, reaching out to other families with children, with or without disabilities, to participate in mutually supportive relationships that meet the needs of each individual in the family as well as the community.17

The services themselves are offered through a public or private agency and are provided in different settings, such as your home, a clinic, a neighborhood daycare center, a hospital, or the local health department. Initial evaluation and assessment of your child will be provided free of charge. Services may also be provided at no cost, although this may vary from state to state; some states charge a "sliding-scale" fee based upon what you, as parents, earn.

It is important to know that some states are still in the process of developing these services. Therefore, depending upon the state in which you live, early intervention services may be fully available or may still be in the process of developing. Every state now has developed a central directory of early intervention services, and many states will provide service coordinators to help parents find services for their child. Your family physician, hospitals, or a specialist working with your child can also be important resources of information, as can the NICHCY State Resource Sheet, which identifies the name and telephone number of your state's contact person for programs for infants and toddlers with disabilities.

Special education and related services. Through the mandates of a number of federal laws—most notably, the Individuals with Disabilities Education Act, or IDEA (formerly known as the Education of the Handicapped Act, EHA, or Public Law 94-142) and Section 504 of the Rehabilitation Act of 1973—each eligible child with special needs is guaranteed a free, appropriate public education designed to address his or her unique needs. This education is planned by a multidisciplinary team, including the parents of the child. In order to benefit from this special education, the child may also need to receive a variety of related services (e.g., transportation assistance, occupational and physical therapy, audiology, school health services, speech-language pathology, and psychological services). These, too, are to be provided by the school to eligible children at no cost to their families.

Thus, as parents, you are key participants in the team that determines what type of special education your child will receive, as well as what related services are necessary to help him or her maximize the benefits of that special education. Together, the members of your child's team develop an Individualized Education Program (IEP), which states in writing the educational program that is planned for your son or daughter, including learning goals and the educational services that the school system is to provide.

There are many books that can be of particular usefulness if you are seeking to understand and access special education services; several have been listed in the resources section of this News Digest. Additionally, many of the parent guides mentioned throughout this issue discuss how to access these services and advocate for the legal and educational rights of a child. Material is also available from NICHCY to explain the special education process (see the box below).

Supporting and Empowering the Family

Parents as Individuals and as Partners

There are a number of vital factors within each family which will influence its ultimate well-being. One is the emotional and physical health of each parent individually. Because it is generally the parents who confront the issues associated with their child's disability (e.g., dealing with medical practitioners, caring for the child), while simultaneously trying to maintain the household (e.g., holding down jobs, shopping, cooking, cleaning up, taking care of other children), it is not surprising that many parents of children with disabilities report times of feeling overwhelmed. It is, thus, very important for you, as parents, to take some time to care for yourselves as individuals: getting enough sleep, eating regular meals, trying to exercise every day, even if it is just taking a short walk.18 As one mother relates:

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### Information from NICHCY

- Individualized Education Programs (1994)
- Questions and Answers About the IDEA (1993)
- Questions Often Asked About Special Education Services (1994)
- Transition Services in the IEP (1993)
In those brief moments of quiet reflection I could renew my sense of self and remember that I was important, too; that I was Kate, a person, with lots of abilities and interests that did not all coincide with my role as Mommy. I came to realize that a little selfishness is not a bad thing. If I could enjoy myself more, I could enjoy my children more.29

This sentiment is echoed throughout most of the literature written by parents. As Rhonda Krah remarks, “What your child needs most is a healthy, loving parent. You can give him that by taking care of yourself.”29

Many families will be single-parent families, but for those who are not, the relationship between the parents is a factor that can influence the family’s well-being. When the parents’ relationship is a strong and supportive one, it enriches family life for all members. Conversely, when there are problems in the relationship, the tension affects the rest of the family as well. This is stating what most of us already know, as is saying that marriages undergo change with the birth of a child—any child. But when a child in the family has special needs, “the changes (in the marriage relationship) will be greater and more demanding.”31 For a number of reasons, parenting a special needs child may be actively experiencing grief and may feel alone if the other parent is unable to express his or her grief and sorrow.32 At other times, decisions must be made about the child’s care, and parents may not agree. And when all is said and done, the sheer demands of parenting can leave each partner exhausted and drained. “With all the time you must spend with and for your child, it’s easy to forget to take time for your mate…You can easily lose track of what your mate is thinking, feeling or doing as you concentrate on keeping up with family routines.”33

Much of the literature written by parents discusses ways for parents to protect their relationship. One point emerges again and again, and that is the importance of making time for each other: meeting for lunch, getting away for a few hours together, sharing an activity. “This isn’t neglecting your responsibilities. If the relationship crumbles you will face even more duties. Taking time to preserve your relationship makes good, practical sense, even if something else has to suffer temporarily.”34 Talking to each other and really listening are also important—and conversations do not always have to revolve around the children in the family. Finding other topics to discuss can do much to revitalize parents and preserve intimacy between them. It is also important to recognize that there are times when one partner needs to have space. As Peggy Finston puts it, “We need to accept how our mate distracts himself or herself.”35 Sharing the duties of providing care is also necessary, although couples report that they often have to work hard at communicating in order to achieve the “we-ness” that goes behind teamwork. Many parents have found it is necessary and helpful to seek joint counseling. Through this process, they grew to understand each other’s needs and concerns more fully and found ways of discussing and resolving their differences.

Brothers and Sisters: The Sibling Story

We know from the experiences of families and the findings of research that having a child with a disability powerfully affects everyone in the family. This includes that child’s brothers and sisters. Many authors and researchers have written with eloquence about how the presence of a disability affects each sibling individually, as well as the relationships between the siblings. Some books dealing with sibling issues are listed in the resources section of this document.

The impact, according to the siblings themselves, varies considerably from person to person. For many, the experience is a positive, enriching one that teaches them to accept other people as they are. Some become deeply involved in helping parents care for the child with a disability, often assuming responsibilities beyond their years in terms of that individual’s care and the maintenance of the household.36 It is not uncommon for siblings to become ardent protectors and supporters of their brother or sister with special needs or to experience feelings of great joy in watching him or her achieve even the smallest gain in learning or development. Increased maturity, responsibility, altruism, tolerance, humanitarian concerns and careers, a sense of closeness in the family, self-confidence, and independence are among the other positive effects noted in siblings.37

In contrast, many other siblings experience feelings of bitterness and resentment towards their parents or the brother or sister with a disability. They may feel jealous, neglected, or rejected as they watch most of their parents’ energy, attention, money, and psychological support flow to the child with special needs.38 The reaction and adjustment of siblings to a brother or sister with a disability may also vary depending upon their ages and developmental levels. The younger the nondisabled sibling is, the more difficult it may be for him or her to understand the situation and to interpret events realistically.39 Younger children may be confused about the nature of the disability, including what caused it. They may feel that they themselves are to blame or may worry about “catching” the disability. As siblings mature, their understanding of the disability matures as well, but new concerns may emerge. They may worry about the future of their brother or sister, about how their peers will react to their sibling, or about whether or not they themselves can pass the disability along to their own children.
Clearly, it is important for you to take time to talk openly about your child’s disability with your other children, explaining it as best you can in terms that are appropriate to each child’s developmental level. As Charles Callahan remarks, “Information, even concerning a painful subject, is preferable to ignorance distorted by imagination.”

Some of the books listed in the resource section under “Siblings” can help you open up the lines of communication and address the needs of your nondisabled children. As services for families grow, you may also find there is a support group available to your children, which can provide a forum for siblings to share their feelings with others in a similar situation and to exchange factual information about disability and illness.

The Child with Special Needs

Much of how you raise your child with a disability will depend on your family’s personal beliefs about childrearing, your child’s age, and the nature of his or her disability. An important point to remember is that most of the regular child-raising issues will apply—children with disabilities will go through the usual childhood stages. They may not go through stages at the same age, at the same rate, or use the same words as children without disabilities, but they are children and kids are kids.

We, as parents, may believe that all children should be treated the same, but in practice that is usually not the case. Why? Because anyone who has been around children, even infants, knows they have different personalities and react differently to similar situations. We encourage and coax the shy child and set limits for the rambunctious one. We tell the loud ones to be quiet and the quiet ones to speak up. We offer different activities to the child who loves to paint than to the one who wants to play ball. Children just are not the same—but they should have the same opportunities. Among their opportunities should be the chance to assume increasingly greater degrees of responsibility and independence. There may be many ways in which your child can help himself or herself or other members of the family, including doing chores around the house. You will need to consider what these activities might be, given your son or daughter’s disabilities and capabilities. As you expect and encourage your child to assume responsibility, his or her sense of pride and competence will also increase. As Ivonne Mosquera remarks:

Even though I’m blind, even though it may take me a bit longer to do certain things, I can still do them... Once you accomplish a goal, you’ll be the person who feels good about it. Whether or not other people congratulate you for it, you’ll feel better, and you’ll know that you did it because of you—because you never gave up. (Kremenetz, 1992, p. 37)³³

Conversely, to not expect or encourage your child to contribute to self-care or household matters may send the message that he or she is not capable of helping. Dependence is fostered instead, as Teresa discovered with her daughter Betsy.

“First, they were little things like turning on the bathtub. Then she wanted me to carry her instead of using crutches. She refused to even try using them. I couldn’t make myself say no, yet I knew that somehow this was going too far.”³³

Of course, the nature and severity of your child’s disability may affect how much he or she is able to participate in household duties and so on. Peggy Finsio remarks:

The issue, then, for each of us is what is a “realistic” amount of normality to expect from our child? If we expect too much, we run the risk of rejecting him as he is. If we expect too little, we will fail to encourage him to do the most he can with himself. There is no one an-

“As you expect and encourage your child to assume responsibility, his or her sense of pride and competence will also increase.”

suer for all of us, or even for all of us dealing with the same condition. The best we can do is to realize that this is an ongoing question that we need to consider.”³³

Perhaps some of the most encouraging words for parents come from children who have disabilities, whose experiences and feelings are described in numerous books. One consistent idea they express is that when parents expect a child with a disability to develop his or her capabilities—whatever these may be—this empowers and strengthens the child. This sense of empowerment can be found, for example, in the dedication Tom Bradford wrote for his book about hearing loss: he dedicated the book to his mother “who never let me know that my hearing loss could have been a limitation.”³³ Eli, a twelve-year-old whose stroke resulted in several physical disabilities, writes, “My friends and family helped me overcome my fears... They encouraged me to try everything, even if I was determined that I couldn’t” (Kremenetz, 1992, p. 16).³³

Fourteen-year-old Sarah says that, despite her artificial leg, “my parents sent me to a regular nursery school, to swimming lessons and camp—everything other kids did... I think my family’s encouragement has a lot to do with the fact that I have such a positive attitude. They never sat me in front of the TV or stopped me from doing anything I wanted to try. They gave me a normal childhood” (Kremenetz, 1992, p. 83).³³ Robert, who has cerebral palsy, remembers that his mother said to him one day, “Robert, why don’t we focus on what you can do instead of what you can’t do?” This was, he believes, “my biggest turning point—I took off like a rocket!”³³

Grandparents

Grandparents are often greatly affected by the birth of a child with a disability; the pain they feel may be two-fold—pain for their grandchild and pain for you, their own child. It is important to remember that they will need support...
and information, too, and that "the way you relate to them can create the setting for how they will help or not help you, or how they will deal with the child." Some grandparents may have difficulty accepting their grandchild's disability, which is as normal as the stage of denial parents themselves may have experienced. Others will be a great source of help and support, and their involvement can benefit the nuclear family.

Therefore, your parents and other members of the extended family need to be given opportunities to get to know your child as a person and not just a person with disabilities. Allowing them to become involved with your child may also allow you some much-needed time away from the responsibilities associated with caring for a child with special needs.

Child Care: From Babysitters to Respite Care

All parents, at some time, will probably seek child care. For families with a child who needs more supervision or specialized assistance, child care may be difficult to find—or feel comfortable with. However, even if you do not work outside the home and do not need regular child care, you may benefit greatly from having child care on a periodic or even an ongoing basis; this will give you time to take care of personal matters, enjoy some leisure activity, or be relieved of the constant need to care for a child with a disability or chronic illness. Indeed, families who use child care on a regular basis report that it "not only gave us something to look forward to but also broke down into pieces we felt we could handle." Child care, particularly following a crisis, may be an essential factor in maintaining your family's health, stamina, and equilibrium. The mother of a child with a chronic illness writes:

The week that our family stayed at the beach was the most wonderful gift... it gave us the opportunity to stand outside the situation and view it from a distance. It enabled us to review what had gone on before, to put things into perspective, think and plan. We were also physically restored, and were able to go on with much more strength... caring for our daughter.

Basically, child care falls into several categories, ranging from the care provided by relatives, neighbors, or friends who help out, to babysitters, to the more specialized care provided through daycare facilities/providers, respite care services, and nurses/medical specialists. Each family will need to determine its own level of need at any given time. The type of child care you select will depend upon a number of factors, including the nature of your child's disability, the cost involved in the care, and the length of time for which the care will be provided. If your child requires more supervision or attention than normal but does not need specialized medical care per se, you might have a relative, family friend, or a responsible babysitter occasionally take care of your son or daughter with special needs.

Day care also can be important for the well-being of children with disabilities, because it presents an opportunity for them to socialize with other children. Parents often want their child with disabilities to have the same opportunities as other children and have been disappointed to find that many daycare or preschool settings were not available or accessible to youngsters with disabilities. This kind of discrimination is now illegal. The Americans with Disabilities Act (ADA) calls for full access to daycare for children with disabilities. In some cases, the needs of a child will be such that a particular daycare provider or center may not be equipped to care adequately for that child. The law now provides for flexibility in these cases; often, parents will have to be resourceful to help a provider become equipped or knowledgeable about how to care for the needs of a child or to find other sources of help.

You can help daycare providers by being as honest and direct as possible about your child's needs. It may also be helpful to let providers know how much their care is needed by and supportive to your child. The partnership between parents and daycare providers is very important, but it is especially so when the child has a special need. Research has shown that preschool and daycare centers have the most success in integrating children with disabilities when staff accept and value diversity in the children they serve.

Another option is respite care, a system of temporary child care provided by people familiar with the needs of children with disabilities. "Temporary" can range from an hour to several months, depending on the respite care provider and the needs and desires of the family. Many respite care providers have undergone specialized training and can knowledgeably care for children whose needs may range from close supervision to medical care. Respite care can be provided to infants, teenagers, or adults with special needs. In some cases, the respite provider may be able to provide care only for the child with the disability; in other cases, care may be available for siblings as well. Respite care generally differs from daycare in that it is not available on a daily basis to allow a parent to return to the work force.

Increasingly, respite care can be obtained through organizations that offer home-care or out-of-home services, either on an emergency basis or on a regular schedule. In many states, mental health agencies provide services which are either free of charge or priced on a sliding scale (according to parents' ability to pay). To find out more about the respite services available in your community, seek out groups or professionals who work with children your child's age. The school system may be able to provide information, as may a local parent group. Another valuable source of information on respite care is the ARCH National Resource Center for Crisis
Nurseries and Respite Care Services. ARCH operates the National Respite Locator Service whose mission is to help parents locate respite care services in their area. Contact information for ARCH is provided in the "Organizations" section at the end of this News Digest. Other places to inquire about respite care include:
• Parent Training and Information Center;
• Disability organizations within the state;
• State Department of Mental Retardation;
• State Developmental Disabilities Council;
• State Program for Children with Special Health Needs
• Departments of Health and Human Services, or Social Services;
• Department of Mental Health;
• State and local Departments of Education; and
• State Protection and Advocacy Agency.
Many of these organizations are listed in the telephone directory; NICHCY also makes available a State Resource Sheet, which lists telephone numbers and addresses for many of these programs or groups. Although many parents initially may feel reluctant to leave their child with special needs in the care of someone else, those who have tried it give ample testimony to its value in restoring their energy, sense of humor, and perspective.

Working with Professionals: The Parent/Professional Relationship
Parent Cory Moore, speaking directly to professionals, writes:

We need respect, we need to have our contribution valued. We need to participate, not merely be involved. It is, after all, the parent who knows the child first and who knows the child best. Our relationship with our sons and daughters is personal and spans a lifetime. 4

Recognizing the central role of the family in a child's life, many service systems now provide assistance to parents and other family members using what is known as family-centered support principles. Within this philosophy, the family's influence is recognized as primary, both because of its direct impact on the child's development and because the family serves as the link between the child and the outside world. Thus, you have the right to be fully informed and involved in decisions affecting your child and family.

Many of the books listed throughout this News Digest offer insight into how you might work together with professionals for the benefit of your child and family. The best relationships are characterized by mutual respect, trust, and openness, where both you and the professional exchange information and ideas about the best care, medical intervention, or educational program for your child. Information also must be exchanged about the needs of your family and about ways to take advantage of helping patterns that already exist within the family. 4 Both you and the professional need to speak clearly about issues and listen carefully. Indeed, both of you have important expertise to share.

You, for example, have intimate knowledge of your child with special needs; you live with and observe your son or daughter on a daily basis and can contribute invaluable information about his or her routine, development, history, strengths, weaknesses, and so on.

The professional, too, has specialized knowledge to contribute—that of his or her discipline. Often you must rely upon the judgment of the professional in matters that are critical to the well-being of your child, a position that may make you feel on unequal and uncertain footing. How comfortable you feel with the professional, how well you feel that individual relates to your child, and how openly he or she responds to your concerns and input will, in many cases, determine whether you continue to work with the professional or decide to seek the services of another.

Thus, there should be a mutuality in the parent/professional relationship.

Both parents and professionals need to trust and feel trusted, both need to admit when they do not know or are wrong, and both need to negotiate with each other. 4 Trust, respect, and open communication between parent and professional are therefore, essential to building a good, working relationship. This can take time to develop and may require effort from both parties. To that end, many parent writers suggest:
• If you are looking for a specialist with whom you can work well, ask other parents of children with disabilities. Often, they can suggest the name of a good speech or physical therapist, doctor, dentist, surgeon, and so on.
• If you don't understand the terminology a professional uses, ask questions. Say, "What do you mean by that? We don't understand."
• If necessary, write down the professional's answers. This is particularly useful in medical situations when a medication or therapy is to be administered.
• Learn as much as you can about your child's disability. This will assist you with your child, and it can help you participate most fully in the team process.
• Prepare for visits to the doctor, therapist, or school by writing down a list of the questions or concerns you would like to discuss with the professional.
• Keep a notebook in which you write down information concerning your special needs child. This can include your child's medical history, test results, observations about behavior or symptoms that will help the
professional do his or her job, and so on. (A loose-leaf notebook is easy to maintain and add information to.)

- If you don't agree with a professional's recommendations, say so. Be as specific as you can about why you don't agree.
- Do whatever informed "shopping around" and "doctor-hopping" is necessary to feel certain you have explored every possibility and potential. As Irving Dickman (1989) says, "Shop. Hop. Hope." 30
- Measure a professional's recommendations for home treatment programs or other interventions against your own schedule, finances, and other commitments. You may not be able to follow all advice or take on one more thing, feeling as Helen Feathertone did when she wrote, "What am I supposed to give up?...There is no time in my life that hasn't been spoken for, and for every fifteen-minute activity that has been added, one has to be taken away." 31 Peggy Finston points out that "most professionals won't be familiar with the sum total of our obligations and will not take it upon themselves to give us permission to quit. This is up to us. It's in our power to make the decision." 32

In conclusion, it is important that the parent/professional relationship empower the parent to be a full participant in information-gathering, information-sharing, and in decision-making. However, it is ultimately up to you to decide what role(s) you want to take in this process and what role(s) you need help with. It is helpful to know that families do, indeed, choose different roles in relationship to professionals. Some parents want to allow professionals to make most decisions about their child, others want to serve as an informant to the professional, some want veto power, and some parents want a shared role in the intervention with their child. 33

You are also free to change your mind about the role or level of involvement you may want or be able to assume regarding your child's services. You may find that you choose different roles at different times for different purposes. Be as direct as possible about what you want or don't want to take on in this regard.

Addressing Financial Concerns

The expenses associated with raising children can stretch a family's resources. When a child has a disability, particularly one that involves high-priced medical care, a family can quickly become overwhelmed financially. While it is often difficult to resolve financial concerns completely, there are a number of things parents can do that may help. Charlotte Thompson recommends that, as soon as parents find out that their child has a disability, two actions should be taken immediately. These are:

- Start a program to organize and manage your new financial demands.
  "This not only means management of everyday money, but it also means keeping very careful track of your medical bills and payments." 34 There are a number of money management guides available that explain how to do this.
- Seek information about any and all financial assistance programs. "If the state agency caring for handicapped children is contacted immediately, it may be able to assume financial responsibility for your child's care right from the start." 35

Often, so much attention is focused on the provision of health care that doctors and other medical staff may not mention available sources of financial aid. Many states have passed legislation intended to help families of children with a disability address their financial concerns, but parents will need to be "well focused and persistent" to get the answers they need. Many children with disabilities are eligible to receive Supplemental Security Income (SSI) benefits, based upon their disability. A recent Supreme Court decision (Sulllman v. Zebley) has created changes in the eligibility requirements for these benefits. Because of these changes, many more children are now eligible than in the past. Some children who formerly were denied benefits (i.e., after January 1, 1980) may even be eligible for back benefits. Therefore, it is a good idea for all families with a child who is blind or who has a disability to apply for SSI. If a child is found eligible for SSI, he or she is automatically eligible for Medicaid benefits, even if the family income is higher than what is traditionally required for Medicaid in that state. This is very important for children with disabilities who may have many medical needs. 36

If your child qualifies for Medicaid, most early intervention services can be paid for by Medicaid. If your child qualifies for Medicaid, it is important to have him or her assessed by a provider qualified to perform the Early Periodic Screening, Diagnostic, and Treatment (EPSDT) program. If an EPSDT program determines that your child has a condition that requires treatment because of "medical necessity," then it can be paid for by Medicaid. Furthermore, each state has a "Child Find" system, which is responsible for locating and assessing children with disabilities. This is required to be free by Federal law. But sometimes, even though there is not supposed to be a waiting list, it can take a long time to get your child assessed. Therefore, it is important to know about what other resources can be used to get help for your child.

Private insurance benefits are one such resource. Usually, nursing, physical therapy, psychological services, and nutrition services can be reimbursed by private insurance. In some cases, occupational therapy and speech therapy are also reimbursable. Educational expenses related to a child's disability are only rarely covered by insurance. However, it is useful to keep track of educational expenses, because these are deductible on your Federal income tax returns.

Some additional resources to contact in your search for financial assistance include:

- Hospital social workers;
- Public health department;
- Public health nurses;
- Volunteer agencies;
- Disability organizations; and
- State government agencies (usually listed under "State Government" in the telephone book), particularly those departments that oversee programs for children with disabilities.

Because searching for assistance may involve a lot of telephone calls, it is a good idea to have paper and pen at hand to
record the names and telephone numbers of all those you contact, as well as any referrals they give you. Whether or not you believe your income is too high for your family to qualify for financial aid:

... the key is to keep trying—to get more information, to follow up leads, and to continue applying for various types of financial assistance. This may seem like an endless paperwork maze to you, but with luck some of the paper at the end will be the green kind that can help you pay your child's medical bills. Keep at it.14

Future Planning

It is not possible for parents to imagine all the ups and downs that they will make as their unexpected journey takes them into the future. But you will probably be thinking at different times about what the future holds for your child. Advocates believe it is important for parents to have expectations about what their child with disabilities can achieve in the future and to encourage their child to develop as much independence as possible, given the nature and severity of the disability.15

Over the past 20 years, the options for children and adults with disabilities have greatly expanded. Schools have developed specialized educational techniques to promote learning and the acquisition of functional skills that will enable individuals with disabilities to have choices about where they live, work, and play, and who they have as friends. The movement to include individuals with disabilities in the mainstream of school life is growing, with significant pressure coming from parents. The premise behind inclusion is that individuals with disabilities should not be segregated but, rather, should have the same opportunities that individuals without disabilities have—that is, the same opportunities to go to neighborhood schools, to be educated alongside their nondisabled peers, to participate as fully as possible in school activities. However, for inclusion to work, school systems must provide each student with supports appropriate to his or her needs. Support, training, and technical assistance also must be made available to teachers and to nondisabled peers. Therefore, it is important for parents to be aware of how inclusion decisions are made in regard to their child and to advocate for supports they feel their child, his or her teacher, and the peer group need in order for the inclusive setting to be a successful one.

Inclusion, however, means more than just including students with disabilities in mainstream school activities. Students will grow up, leave the school setting, and encounter the future of their adult lives. What does the future hold for them as adults? This is, naturally, of great concern to parents, disability advocates, disability organizations, and persons with disabilities themselves. For far too long, students have exited the school years to an adult life that lacked opportunities for employment, further education, or community participation.16 Now, with the help of federal legislation and the advocacy of many concerned parties, adult life for individuals with disabilities holds increasing promise. The Individuals with Disabilities Education Act (IDEA) now requires that school personnel, parents, and each student with disabilities (16 years of age or older, and, in many cases, younger) plan for the student's transition from school to post-school environments, including employment, additional education or training, independent living, and community participation.17 This legislation is intended to prepare youth with disabilities for the adult world and roles they will encounter upon leaving high school, with the purpose of maximizing their participation in the mainstream of society. Furthermore, the Americans with Disabilities Act (ADA) has incorporated into law provisions that guarantee many of inclusion's principles as individual rights. No longer may most child care centers refuse to serve children because they have a disability. No longer may a qualified individual be denied employment because he or she has a disability. Public accommodations must now be accessible to all individuals. Many states have been working actively to establish community-based supports so that individuals with disabilities can lead their lives as independently as possible.

Therefore, when you contemplate the future of your son or daughter with disabilities and develop goals for that child, is may be helpful to consider the following suggestions:

• Ensure that your child has the opportunity to acquire skills now that will make him or her as independent as possible in the future.

• Ensure that your child has opportunities to develop social skills that can be used in a variety of settings (regular classroom settings and exposure to many different environments are useful in this regard).

• Write a will that will provide for your child's care and safeguard his or her eligibility for government benefits. (For more information about estate planning, request a copy of Estate Planning from NICHCY.) Some states now provide for self-sufficiency trusts which allow parents to leave money to a child with a disability without disqualifying that child (even of adult age) from government benefits. Other states require that a special needs trust be established.

• Teach your child to be responsible for his or her own personal needs (e.g., self-care, household chores).

• Work with the school and other agencies to ensure that transition planning for your son or daughter takes place and addresses training for future employment, coordination with adult service providers, investigating post-secondary education or training, and participation in community activities.

• Help your child develop self-determination and self-advocacy skills.

• Explore different possibilities for living arrangements once your son or daughter is grown.
Summary

In this News Digest, we have looked at many of the issues facing you as parent of a child with a disability. Learning that your child has a disability or illness is just the beginning of the journey. At times, you may feel overwhelmed by the challenges associated with disability and by the strength of your own emotions. And while you may feel alone and isolated, there are many supports available. Other parents can be invaluable sources of help and information. Services are also available—early intervention services for young children, educational services for school-aged children, services available through public agencies that can assist your entire family. Having access to information and supports may be critical in maintaining a stable and healthy family life.

To this end, we urge you to read, to talk to other parents who have a child with a disability, to talk with each other and with other family members, and to reach out for assistance when you need it.

We conclude with the words of Clare Claiborne Park, as she reflects upon the experience and emotions of being a parent of a child with disabilities.

This experience we did not choose, which we would have given anything to avoid, has made us different, has made us better. Through it we have learned the lesson of Sophocles and Shakespeare—that one grows by suffering. And that too is Jessy's gift. I write now what fifteen years past I would still not have thought possible to write; that if today I was given the choice, to accept the experience, with everything that it entails, or to refuse the bitter largesse, I would have to stretch out my hands—because out of it has come, for all of us, an unimagined life. And I will not change the last word of the story. It is still true.

References


15 Ibid., p. 29.

16 Ibid., pp. 7–9.


21 Ibid., p. 11.


** This book has gone out of print but may be available through your public or university library.

29 See references notes 27 and 28 above.


34 Ibid., p. 81.


37 Ibid., p. 88.


56 Ibid., p. 102.


** This book has gone out of print but may be available through your public or university library.
The publications and organizations listed below, as well as the resources listed throughout this News Digest, are only a few of the many that can provide information to parents and families about issues related to disability. Additional support is also available from state and local parent groups, as well as from state and local affiliates of many major disability organizations.

To assist you in obtaining documents listed in this issue, you will find the names, addresses, and telephone numbers of publishers at the end of this publication. If you experience difficulty in locating a document or an organization, please contact NICHCY.

**PRINT MATERIALS**

(not specific to a particular disability)

**General Parent Readings**


Beach Center on Families and Disability. (1994). *Recognize and acknowledge family strengths* (Fact Sheet 2F). Lawrence, KS: Author.


**Obtaining Resources That Interest You**

To help you obtain the resources that interest you, we've listed the addresses and telephone numbers of publishers at the end of this document. The publisher's name generally appears in the final position in the citation—to illustrate, it appears in bold below.


If you see the word "Author" in that final position instead of a publisher's name, the publisher and the author are one and the same. Look at the author's name (it will be the very first thing listed in the citation), find this name in the listing of publishers at the end of this News Digest, and use the contact information provided.


Infants/Toddlers/Early Intervention Services


Parent/Professional Partnership


Siblings and Grandparents


Parent/Professional Partnership


Siblings and Grandparents


<table>
<thead>
<tr>
<th>Author</th>
<th>Title</th>
<th>Year</th>
<th>Edition</th>
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<tbody>
<tr>
<td>Des Jardins, C.</td>
<td>How to get services by being assertive.</td>
<td>1993</td>
<td></td>
<td>Chicago, IL: Family Resource Center on Disabilities.</td>
</tr>
<tr>
<td>Giangreco, M.F., Cloninger, C.J., &amp; Iverson, V.S.</td>
<td>Choosing options and accommodations for children: A guide to planning inclusive education.</td>
<td>1992</td>
<td></td>
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<tr>
<td>Horne, R.L.</td>
<td>The education of children and youth with special needs: What do the laws say?</td>
<td>1996</td>
<td></td>
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<tr>
<td>Kupper, L. (Ed.)</td>
<td>Questions and answers about the IDEA.</td>
<td>1993</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Parent Advocacy Coalition for Educational Rights.</td>
<td>Parents can be the key...to an appropriate education for their child with disabilities.</td>
<td>1996</td>
<td>Minneapolis: Author.</td>
<td></td>
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</tbody>
</table>

**PRINT MATERIALS (Specific Disabilities)**

**Asthma**


**Attention-Deficit/Hyperactivity Disorder (ADHD)**


**Autism**


**February /1997**
New Jersey Center for Outreach and Services for the Autism Community (COSAC). (199-t, December). National directory of programs serving individuals with autism and related pervasive developmental disorders. Ewing, NJ: Author. (An updated edition of this directory is scheduled for release in March 1997.)


Cerebral Palsy


Deafness/Hearing Impairment


Down Syndrome


Emotional or Behavioral Disorders


Beach Center on Families and Disability. (1994). *Positive behavioral support as a means to enhance successful inclusion for persons with challenging behavior*. (Product No. 45). Lawrence, KS: Author.


Epilepsy


Learning Disabilities


Mental Retardation


Medical Books


Physical Disabilities


Visual Impairment


Scott, E., Jan, J., & Freeman, R. (1995). Can't your child see? (2nd ed.). Austin, TX: Pro-Ed.
Other Disabilities


Magazines and Newsletters

Coalition Quarterly—Technical Assistance for Parent Programs (TAPP), Network, Federation for Children with Special Needs, 95 Berkeley Street, Suite 104, Boston, MA 02116. Telephone: 1-800-331-0688 (in MA); (617) 482-2915. Published quarterly, free.

Exceptional Children—Council for Exceptional Children, 1920 Association Drive, Reston, VA 22091-1589. Telephone: (703) 620-3660. Published 4 times a year. Non-members, $45.00; Members, $14.00.


Families and Disability Newsletter—Beach Center on Families and Disability, University of Kansas, 3111 Haworth Hall, Lawrence, KS 66045. Telephone: (913) 864-7600. Published 3 times a year, free.

NASP Newsletter—National Association of Sibling Programs, Sibling Support Project, Children’s Hospital and Medical Center, P.O. Box 5371, CL-09, Seattle, WA 98105-0371. Telephone: (206) 366-4911. Published twice a year, for service providers.

Sibling Information Network Newsletter—Sibling Information Network, A.J. Fappanikou Center, University of Connecticut, 249 Glenbrook Road, USA, Storrs, CT 06269-2064. Telephone: (860) 486-5035. Published several times a year. For members, $8.50; Organizations, $15.00.
The organizations listed below are only a few of the many that provide services and information about disability issues to families. When calling or writing an organization, it is always a good idea to be as specific as you can in stating your needs and concerns. For example, state the gender and age of your child, the disability he or she has, and any special needs or interests you have in making your request. This helps organizations provide you with information that is truly helpful and on target.

Clearinghouses and Information Centers

ARCH National Resource Center for Crisis Nurseries and Respite Care Services, Chapel Hill Training Outreach Project, 800 Eastowne Drive, Suite 105, Chapel Hill, NC 27514. Telephone: (800) 473-1727; (800) 773-5433 (National Respite Locator Service); (919) 490-5577.

Communication and Information Services (formerly the Clearinghouse on Disability Information), Office of Special Education and Rehabilitative Services (OSERS), Room 3132, Switzer Building, 330 C Street S.W., Washington, DC 20202-2524. Telephone: (202) 205-8241.

ERIC Clearinghouse on Disabilities and Gifted Education, Council for Exceptional Children, 1920 Association Drive, Reston, VA 20191-1589. Telephone: (800) 328-0272; (703) 620-3660.

HEATH Resource Center (National Clearinghouse on Postsecondary Education for Individuals with Disabilities), One Dupont Circle N.W., Suite 500, Washington, DC 20036-1193. Telephone: 1-800-544-3284 (Voice/TTY, outside of DC area); (202) 939-9320 (in DC area).


National Center for Youth with Disabilities, University of Minnesota, Box 721, 420 Delaware Street S.E., Minneapolis, MN 55455. Telephone: (612) 626-2825; (612) 628-3939 (TTY).

National Health Information Center (ONHIC), P.O. Box 1133, Washington, DC 20013-1133. Telephone: 1-800-336-4797; (301) 565-4167.

National Information Center on Deafness, Gallaudet University, 800 Florida Avenue N.E., Washington, DC 20002. Telephone: (202) 651-5051 (Voice); (202) 651-5052 (TTY).

National Rehabilitation Information Center (NARIC), 8455 Colesville Road, Suite 935, Silver Spring, MD 20910. Telephone: 1-800-346-2742 or 1-800-527-0216 (Voice/TTY); (301) 588-9284 (Voice/TTY in MD).

Research and Training Center on Family Support and Children's Mental Health, Portland State University, P.O. Box 751, Portland, OR 97207. Telephone: 1-800-638-1696; (503) 725-4040.

Technical Assistance to Parent Programs (TAPP) Network:


Regional Offices:

West Region—Washington State PAVE, 6316 South 12th Street, Tacoma, WA 98465. Telephone: (360) 365-2266; 1-800-572-7368 (toll-free in WA).

Midwest Region—PACER Center, 4826 Chicago Avenue South, Minneapolis, MN 55417. Telephone: (612) 827-2966 (V/TTY); in MN only, 1-800-337-2737 (V/TTY).

Northeast Region—Parent Information Center, P.O. Box 1422, Concord, NH 03302. Telephone: (603) 224-7005.

South Region—Exceptional Children's Assistance Center, P.O. Box 16, Davidson, NC 28036. Telephone: 1-800-962-6817 (in NC); (704) 892-1321.

Government Agencies


Office of Indian Education Programs, Bureau of Indian Affairs (BIA), 1849 C Street N.W., MS-3512-MIB-OIE-23, Washington, DC 20240. Telephone: (202) 205-3295 (TTY).

Other Organizations

The Arc (formerly the Association for Retarded Citizens of the United States), 500 East Border Street, Suite 300, Arlington, TX 76010. Telephone: 1-800-433-2555; (817) 261-6003.

Association for the Care of Children's Health, 7910 Woodmont Avenue, Suite 300, Bethesda, MD 20814-3015. Telephone: 1-800-808-ACCH; (301) 654-6549.
Disability-Specific Organisations

The list of all available disability-specific organisations is far too extensive to print in this News Digest. Many of these organisations are listed on NICHCY’s disability fact sheets. Fact sheets are available on the following disabilities:

- Attention Deficit Disorder
- Autism
- Cerebral Palsy
- Deafness and Hearing Loss
- Down Syndrome
- Emotional Disturbance
- Epilepsy
- Learning Disabilities
- Mental Retardation
- Severe and/or Multiple Disabilities
- Speech and Language Impairments
- Spina Bifida
- Traumatic Brain Injury
- Visual Impairments

If you are interested in contacting a disability-specific organization that addresses the needs and concerns of individuals with one of these disabilities, please contact NICHCY and request the fact sheet of interest to you. The sheet will contain the names, addresses, and telephone numbers of organizations providing information and/or services regarding that particular disability.

If you have need of information on a disability that is not addressed through a NICHCY fact sheet, please contact NICHCY, and we will try to put you in contact with an organization that provides services and/or information about the disability of concern to you.

List of Publishers

The publishers listed below (in alphabetical order) are only some of the many that provide information to parents about disability issues. Journals are listed at the end, also alphabetically. We present this list of names, addresses, and telephone numbers to help readers obtain the resources listed throughout this News Digest. If you are interested in obtaining any of the resources we’ve listed, it’s a good idea to contact the publisher and find out the latest payment and ordering procedures. These addresses and phone numbers are, of course, subject to change without notice.

- Academic Therapy Publications, 20 Commercial Boulevard, Novato, CA 94949. Telephone: 1-800-422-7249 (outside CA); (415) 883-3314.
- Allyn & Bacon, Order Processing Center, P.O. Box 11071, Des Moines, IA 50339-1071. Telephone: 1-800-947-7700.
- Association for the Care of Children’s Health, 7910 Woodmont Avenue, Suite 300, Bethesda, MD 20814-3015. Telephone: 1-800-808-2224, ext. 327 (orders); (301) 654-6549.
- Ballantine Books: Contact the Special Needs Project, 3463 State Street, Suite 282, Santa Barbara, CA 93105. Telephone: (805) 683-9633; 1-800-333-6067 (orders only).
News Digest is published three times each year. NICHCY disseminates other materials as well and can respond to individual requests. For further information and assistance, or to receive a NICHCY Publications Catalog, contact NICHCY, P.O. Box 1492, Washington, DC 20013, or call 1-800-695-0285 (Voice/TTY). Visit our Web site (http://www.nichcy.org) or our gopher (gopher aed.org). You can also send us E-mail: nichcy@aed.org.

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PROJECT STAFF

Project Director ...................................................... Suzanne Ripley
Editor ............................................................................. Lisa Kupper
Associate Editor ................................................................ Mary Kate Conroy

AUTHORS

You Are Not Alone .............................................................. Patricia McGill Smith
National Parent Network on Disabilities
Alexandria, Virginia

The Unplanned Journey ....................................................... Carole Brown, Ph.D.
The George Washington University, Washington, DC
Samara Goodman, M.A.
Arlington Public Schools, Arlington, Virginia
Lisa Kupper
NICHCY, Washington, DC

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NICHCY

AED

Academy for Educational Development

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Footnotes

1. A summary as well as the full context of Public Law 105-17 is available at web site: http://www.nectas.unc.edu/idea/idea.html

2. Additional parent resources may be located through the Area-7 Education Agency.