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## Professional Development: A Key to Success in the Student Affairs Field

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# Professional Development: A Key to Success in Student Affairs

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# The Professional Development Plan

**Purpose:** to provide the Department of Residence Life staff, at the University of Northern Iowa, with a tool to help professionals meet their goals and learning outcomes

# Foundations

1. Assessment
2. Theory
3. Professional competencies

# Departmental Assessment and Feedback

- Purpose: to evaluate the developmental opportunities available departmentally, at UNI, and in the greater campus community
- Method: paper survey and open forum discussion

Name: \_\_\_\_\_

## Professional Development: Department of Residence

Please select at least one of the following. This allows us to help find development opportunities in our department, as well as professional development outside of UNI.

- |                                                                                                           |                                                                                                                                                                                                 |
|-----------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <input type="checkbox"/> Diversity <ul style="list-style-type: none"><li>o Specific Areas _____</li></ul> | <input type="checkbox"/> Hospitality and Conferences                                                                                                                                            |
| <input type="checkbox"/> LLCs                                                                             | <input type="checkbox"/> Faith and Religion                                                                                                                                                     |
| <input type="checkbox"/> Personal Finance and Budgeting                                                   | <input type="checkbox"/> Board of Regents                                                                                                                                                       |
| <input type="checkbox"/> Conduct                                                                          | <input type="checkbox"/> <i>StrengthsQuest</i> Training                                                                                                                                         |
| <input type="checkbox"/> Policy Development                                                               | <input type="checkbox"/> <i>StandOut</i> Workshop <ul style="list-style-type: none"><li>o <i>StandOut</i> unveils your top two "Strength Roles" through a book and online assessment.</li></ul> |
| <input type="checkbox"/> Facilities                                                                       | <input type="checkbox"/> <i>Wheel of Life</i> Exercise <ul style="list-style-type: none"><li>o Work/Life balance exercise.</li></ul>                                                            |
| <input type="checkbox"/> Supervision                                                                      | <input type="checkbox"/> Grant Writing and Publication                                                                                                                                          |
| <input type="checkbox"/> Assessment                                                                       | <input type="checkbox"/> Student Leadership Advising                                                                                                                                            |
| <input type="checkbox"/> Technology and Social Media                                                      | <input type="checkbox"/> Housing and Contracting                                                                                                                                                |
| <input type="checkbox"/> Event Planning                                                                   | <input type="checkbox"/> Dining and Meal Plans                                                                                                                                                  |
| <input type="checkbox"/> Mental Health Issues                                                             | <input type="checkbox"/> Human Resources Policy and Procedures                                                                                                                                  |
| <input type="checkbox"/> AOD (Alcohol and Other Drugs)                                                    | <input type="checkbox"/> Other _____                                                                                                                                                            |
| <input type="checkbox"/> Violence Prevention                                                              |                                                                                                                                                                                                 |
| <input type="checkbox"/> Business Operations                                                              |                                                                                                                                                                                                 |

## Methods for Professional Development

Please select your top two methods. This allows us to determine the avenues for discussing these professional development topics.

- Lunch and Learn
  - Immediately following L-Team Meetings on Tuesdays
  - Another Time \_\_\_\_\_
- Podcasts
- TED Talks
- Book Club
- Workshops

Comments:

# Assessment Results

- Methods for development:
  1. “Lunch and learn” opportunities after leadership team meetings
  2. Workshops
- Top three topics:
  1. Diversity
  2. Personal finance and budgeting
  3. Mental health issues

# Schlossberg Transitional Theory

## Moving In, Moving Through, Moving Out

### Moving In

- **New employees**
  - “Learn the ropes”
  - Expectations regarding the job and culture
  - Explicit and implicit norms
  - Marginality, at the edge

### Moving Through

- **Fast track, plateaued, caught in between**
  - “Hang in there, baby”
  - Loneliness and competence
  - Bored, stuck
  - Competing demands

### Moving Out

- **Retirement, Career change**
  - “Leaving, grieving, striving”
  - Loss and reformation of goals
  - Articulation of ambivalence



# Professional Competencies

## ACPA/NASPA

- College Student Educators International (ACPA) and Student Affairs Administrators in Higher Education (NASPA)
- 10 Professional competencies
  1. Advising and helping
  2. Assessment, evaluation, and research
  3. Equity, diversity, and inclusion
  4. Ethical professional practice
  5. History, philosophy, and values
  6. Human and organizational resources
  7. Law, policy, and governance
  8. Leadership
  9. Personal foundations
  10. Student learning and development

# Professional Development Plan Organization

- Department introduction
  - Mission
  - Values
- Departmental committees
- Professional associations
- Conferences

- 10 professional competencies
  - New Professional (1-2 years)
  - Experienced Professional (2-4 years)
  - Advanced Professional (4+ years)
- Professional competency area rubrics
  - Beginner
  - Intermediate
  - Advance
- Professional Goals/Learning Outcomes Plan

## Professional Goals/Learning Outcomes Plan

Name: \_\_\_\_\_ Date: \_\_\_\_\_

Please select three to four competencies you would like to focus on throughout this year, identify the goals and learning outcomes you would like to achieve within that competency, and the actions item(s) you will take in order to accomplish such goals.

| Competency | Goals/Learning Outcomes | Action Item(s) |
|------------|-------------------------|----------------|
|            |                         |                |
|            |                         |                |
|            |                         |                |
|            |                         |                |

# Theory to practice...

## Implementing a Professional Development Plan

1. Utilization of resources
2. Application to the student affairs field
3. Assessment

# Utilization of Resources

- **Department of Residence**
  - World Café
    - March 5, 2015
- **University of Northern Iowa**
  - Student affairs professional development fall conference “Maximizing Effectiveness”
    - November 12, 2014
- **Greater Campus Community**
  - Iowa Tri-State Professional Development Meeting
    - October 6, 2015

# Application to the Student Affairs profession

- Networking with internal departments
- Connection with external institutions
  - Local
    - Kirkwood Community College, Wartburg College, The University of Iowa
  - Regional
    - Conferences in Iowa
  - National
    - Webinars
    - Conferences

# Assessment

- Beginning of the year: assess 10 competencies
  - Beginner, intermediate, advanced
  - Establish goals utilizing the professional goals/learning outcomes plan
- End of the year: re-assess the 10 competencies



# Questions

# References

- ACPA and NASPA (2010). Membership of ACPA and NASPA Joint Task Force on Professional Competencies and Standards. Professional competency areas for student affairs practitioners. Washington, D.C.: ACPA and NASPA.